



Low Income Gas Discount Program

WHAT IS IT?

Long Beach Utilities is here to help families in need. Qualified residential customers can apply for the Low Income Gas Discount Program to receive a **20 percent discount** on their monthly natural gas bill. The discount will be applied to your account as soon as the application is processed and approved by Long Beach Utilities.

Questions? Call us (562) 570-2068.

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ភាសាផ្សេង សូមទាក់ទងទូរសព្ទលេខ
(562) 570-2068

Para solicitar este aviso en
otro idioma, llame al
(562) 570-2068

Para hilingin ang abisong ito sa
alternatibong wika, pakitawagan ang
(562) 570-2068

HOW TO QUALIFY

Conditions to participate (residents):

- Your city utility bill must be in your name and must be for your primary address
- You must not be claimed as a dependent on another person’s tax return, other than your spouse
- Your annual household income does not exceed the values outlined in the chart below

Conditions to participate (nonprofit group living facilities):

- Facility must have a separate gas meter
- Residents of the facility must meet household income requirements for a single person household
- 70 percent of natural gas used at the facility must be for residential purposes
- Facility must provide most recent form 501 (c)(3), current California adult residential facility license or conditional use permit for a homeless shelter

Income requirements:

MAXIMUM HOUSEHOLD INCOME	
# People in household	Annual income
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
Add for each additional person	\$9,440

**California Alternate Rates for Energy program income requirements*

You can also qualify if you or someone in your household participates in any of these programs:

- Medicaid or Medi-Cal
- CalFresh/SNAP (food stamps)
- Healthy Families A&B
- CalWORKS
- Women, Infants & Children (WIC)
- National School Lunch Program (NSLP)
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal TANF
- Head Start Income Eligible (Tribal only)
- Bureau of Indian Affairs General Assistance

ADDITIONAL HELP

You and your family may also qualify for these programs:

- **Low Income Home Energy Assistance Program:** provides bill payment assistance, emergency bill assistance and weatherization services. To inquire, call Long Beach Community Action Partnership (LBCAP) at (888) 351-4061.
- **Medical Baseline:** those with a qualifying medical condition can receive a heating allowance of additional therms of gas at the lower Tier I rate. A physician must certify the medical condition. To inquire, call Utility Services at (562) 570-5700.

REQUIRED DOCUMENTS

Please be prepared to submit one of the following with your application:

- Proof of income, such as your most recent W-2 or Social Security benefits letter
- Proof of participation in a qualifying program listed above

HOW TO APPLY

Please fill and sign the application on the next page and email to billing@lbutilities.org or mail to:

Long Beach Utilities Billing
2400 E. Spring St.
Long Beach, CA 90806

You can also fill out this application online at lbwater.org/billhelp.



Low Income Gas Discount Program

APPLICATION

Utility Account Number: _____

Account Type: ___ Residential ___ Nonprofit Group Facility

Customer Name: _____

Service Address: _____

Phone: _____ Email: _____

Adults, children in household: _____ Household Income: _____

Are you or someone in your household enrolled in any of the programs listed above? Y N

Please specify: _____

I declare the information I have provided in this application is true and correct. I agree to provide further proof of qualifications if requested. I agree to inform Long Beach Utilities if I no longer qualify to receive this discount.

Signature: _____ Date: _____