



# Bill Balance Flexible Payment Plan

## WHAT IS IT?

Long Beach Utilities is here to help those struggling to pay off accumulated debt or new high utility bills. We offer flexible payment plans to pay off your balance on a timeline that works for you – up to 36 months.

Active gas and water services will remain uninterrupted as long as the conditions of the payment arrangement are honored.

This form is a request for monthly installments on the outstanding balance on your utility account. This arrangement will appear on your bill and would need to be paid along with your current charges.

Payment must post against your account by the due date. A late payment or lesser amount received will forfeit the agreed arrangement.

**Questions? Call (562) 570-5700.**

## HOW TO QUALIFY

Any active utility customer with the City of Long Beach who has an outstanding balance can apply for a payment arrangement plan.

## HOW TO APPLY

Please fill out the application on the next page and email to [billing@lbutilities.org](mailto:billing@lbutilities.org) or mail to:

Long Beach Utilities Billing  
2400 E. Spring St.  
Long Beach, CA 90806



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## APPLICATION

Customer Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Account PIN (last 4 digits of the primary identification on the account): \_\_\_\_\_

Service Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Please indicate the number of installments you are requesting on the remaining balance left after making the required initial upfront payment (max 36 months). A representative may contact you to discuss your request.

6 months

9 months

12 months

Other: \_\_\_\_\_