

# LOW INCOME GAS DISCOUNT PROGRAM

## WHAT IS IT?

Long Beach Utilities is here to help families in need. Qualified residential customers can apply for the Low Income Gas Discount Program to receive a **20 percent discount** on their monthly natural gas bill. The discount will be applied to your account as soon as the application is processed and approved by Long Beach Utilities.

**Questions? Call us (562) 570-5700.**

Para solicitar este aviso  
en otro idioma, llame al  
(562) 570-2068.

ដើម្បីស្នើសុំការជូនដំណឹងនេះជា  
ភាសាផ្សេង ហៅទូរសព្ទទៅលេខ  
(562) 570-2068

Upang hilingin ang abisong ito  
sa ibang wika tumawag sa  
(562) 570-2068

## HOW TO QUALIFY?

### Conditions to participate (residents):

- Your city utility bill must be in your name and must be for your primary address
- You must not be claimed as a dependent on another person's tax return, other than your spouse
- Your annual household income does not exceed the values outlined in the chart below

### Conditions to participate (nonprofit group living facilities):

- Facility must have a separate gas meter
- Residents of the facility must meet household income requirements for a single person household
- 70 percent of natural gas used at the facility must be for residential purposes
- Facility must provide most recent form 501 (c)(3), current California adult residential facility license or conditional use permit for a homeless shelter

### Income requirements:

<b>MAXIMUM HOUSEHOLD INCOME* (Effective June 1, 2026)</b>	
<b>Number of Persons in Household</b>	<b>Total Annual Income</b>
1-2	\$43,280
3	\$54,640
4	\$66,000
5	\$77,360
Each additional household member, please add	\$11,360
*Current household income from <u>all</u> sources before deductions	

**You can also qualify if you or someone in your household participates in any of these programs:**

- Medicaid or Medi-Cal
- CalFresh/SNAP (food stamps)
- Healthy Families A&B
- CalWORKS
- Women, Infants & Children (WIC)
- National School Lunch Program (NSLP)
- Low Income Home Energy Assistant Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal TANF
- Head Start Income Eligible (Tribal only)
- Bureau of Indian Affairs General Assistance

## ADDITIONAL HELP

You and your family may also qualify for these programs:

- **Low Income Home Energy Assistance Program:** provides bill payment assistance, emergency bill assistance and weatherization services. To inquire, call Long Beach Community Action Partnership (LBCAP) at (888) 351-4061.
- **Medical Baseline:** those with a qualifying medical condition can receive a heating allowance of additional therms of gas at the lower Tier I rate. A physician must certify the medical condition. To inquire, call Utility Services at (562) 570-5700.

## REQUIRED DOCUMENTS

Please be prepared to submit one of the following with your application:

- Proof of income, such as your most recent W-2 or Social Security benefits letter
- Proof of participation in a qualifying program listed above

## HOW TO APPLY?

Please fill and sign the application on the next page and email to [billing@lbutilities.org](mailto:billing@lbutilities.org) or mail to:

Long Beach Utilities Billing  
2400 E. Spring St.  
Long Beach, CA 90806

You can also fill out your application online at [lbutilities.org/billhelp](http://lbutilities.org/billhelp).

# LOW INCOME GAS DISCOUNT PROGRAM

## APPLICATION

Utility Account Numbers: \_\_\_\_\_

Account Type:  Residential

Nonprofit Group Facility

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Adults, children in household: \_\_\_\_\_ Household Income: \_\_\_\_\_

Are you or someone in your household enrolled in any programs listed above? Y  N

Please specify: \_\_\_\_\_

I declare the information I have provided in this application is true and correct. I agree to provide further proof of qualifications if requested. I agree to inform Long Beach Utilities if I no longer qualify to receive this discount.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_