



Please return to:
Attn: High Water Bill Adjustments
Long Beach Water Department
1800 E. Wardlow Rd.
Long Beach, CA 90807

High Water Bill Adjustment Application

The Long Beach Water Department (LBWD) may provide an adjustment for high water bills as a result of excessive water use due to an underground or hidden leak. To apply for a bill adjustment, please complete this application and submit with the required documents.

Please note: High water bills due to faucet and/or toilet leaks in single family homes do not qualify for high water bill adjustments. Only 1 high water bill adjustment is allowed every 3 years.

For questions regarding high water bill adjustments please contact us at highwaterbill@lbwater.org

1. Account number
2. Account Type Residential Commercial Other _____
3. Customer name
4. Name of person submitting this application (if different than "Customer name")
5. Account address (i.e. 123 Easy St., Long Beach, CA 90803)
6. Best contact phone number:
7. Date leak/high use was detected or identified:
8. Date leak/high use was repaired or corrected:
9. Please provide a detailed reason for this request and name the specific action taken to repair or correct the issue:
10. Copy of repair invoice attached? Yes No, provide a reason: _____

I hereby acknowledge the information submitted is true. I also understand submission of this form does not guarantee adjustment issuance. I agree to provide further proof of repairs if requested. I understand that if I receive an adjustment without meeting the qualifications, or fail to provide proof of repairs, I may be required to pay the Long Beach Water Department for all adjustments I received.

Signature _____ Date _____