Fee Name	Description	Fee	Per	Туре
CUSTOMER SERVICE FEE	SCHEDULE			
Service Establishment	Fee required to establish a new gas service agreement. Note: Seniors and disabled persons who qualify for a reduced gas bill under Municipal Code 15.36.120 shall receive a \$20.00 credit towards the Service Establishment Fee.	\$35	Per new gas service	Fee
Missed Appointment	A fee charged to customers who fail to appear for the appointment scheduled for services such as turn on and pilot lighting.	\$17	Appointment	Fee
Earthquake Valve – Reset	Reset earthquake valve and restore gas service.	\$79	Per reset	Fee
Demand Test	Processing and testing of a gas meter at the request of the customer.	\$52	Per test	Fee
Re-Connection	Applicable to gas service terminated for non-payment (must be paid prior to restoration of service)	\$70 for single family dwelling unit, or a single non-residential unit, or first dwelling unit of a multi-unit dwelling / \$20 for each additional unit	Per unit	Fee
Post Property - Notice of Tenant's Rights - 10 and 15-day Notifications	Posting of the Notice of Tenant's Rights for 10 and 15-day notice of termination of gas and water applicable to each service.	\$35 for 1-10 units, \$70 for 11-19 units, \$105 for 20 or more units	Per service	Fee
Unauthorized Removal/Damage Lock/Flathead	Repair or replacement of a meter lock or flathead which was damaged or removed by the customer.	Flathead Damage - \$120 per meter Unauthorized Lock Removal - \$30 per meter	Per incident.	Fee
Meter Tampering Reset	Reset a gas meter that was earlier removed for customer tampering. Must be paid with the re-connection fee prior to restoration of service.	Reset within one year - \$150 per meter Reset more than one year - \$355 per meter	Per meter	Fee
Technical Support	Rate 7 or 9 (Transport Customer) request for LBGO software support technician assistance beyond the initial software installation/training appointment.	\$103	Per each service unit	Fee

Fee Name	Description	Fee	Per	Type
Priority Order	Optional service available to customers requiring priority service who choose not to schedule the next available appointment date and time window. This fee will be charged to the customer's account for each scheduled appointment.	\$50 in addition to any applicable reconnection and/or past due fees.	Per each scheduled appointment	Fee
Premium Appointment	Optional service available to customers requiring a particular one (1) hour appointment window on the next available appointment date rather than the customary four (4) or five (5) hour appointment windows. This fee will be charged to the customer's account for each scheduled appointment.	\$50	Per each scheduled appointment	Fee
Stand-By Service for Alternative Fuel Charge Per Month	LBGO to provide natural gas service to be used as a backup for another energy-fuel source.	\$52	Monthly, per account	Fee
Returned Check Charge	See Financial Management Fee Resolution - Citywide Charges	\$35	Per Returned Check	Fee
METER INSTALLATION ANI	O REPAIR			
Meter Installation - First Meter	Installation of the first meter on a multiple meter set for residential and small commercial accounts.	\$150 per first meter.	Per first meter	Fee
Meter Installation - Additional Meter	Installation of additional meters on a multiple meter set for residential and small commercial accounts.	\$90 per additional meter.	Per additional meter.	Fee
Service Line Meter Install Up To 1.5 MBTU	Installation of a meter set on an individual service line up to 1.5 MBTU.	\$150 per meter set (up to 1.5 MBtu)	Per meter set.	Fee
Service Line Meter Install Larger Than 1.5 MBTU	Installation of a meter set on an individual service line over 1.5 MBTU.	Charge the fully allocated hourly rates for all personnel involved plus any outside costs or parts and supplies.	Per job.	Fee
Meter Set Assembly Repair/Maintenance	Necessary repairs or maintenance of the meter set assembly resulting form third party actions.	Charge the fully allocated hourly rates for all personnel involved plus any outside costs or parts and supplies.	Per job.	Fee

Fee Name	Description	Fee	Per	Type
Regular Hours Meter Setting, Telemetry and Regulator Work	Charged when customer requests specialty pipeline or meter setting work, other than pipeline construction work (7:00 AM to 4:30 PM weekdays, not including City holidays).	\$300 (minimum)	\$150 per hour, mobilization and other charges may apply.	Fee
After Hours Meter Setting, Telemetry and Regulator Work	Charged when customer requests after hours meter setting work (4:30 PM to 7:00 AM weekdays, weekends or City holidays).	\$495 (minimum)	\$165 per hour, mobilization and other charges may apply.	Fee
Meter Upgrade/Relocation	Customer requested meter upgrade to accommodate increased gas usage or meter relocation for meter reading purposes or customer convenience.	\$150 per meter.	Per meter.	Fee
PIPELINE CONSTRUCTION				
MAIN PIPELINES				
Main Construction – 2"	Construction of new 2 inch main pipelines.	\$10,905 base fee (up to 100 ft, includes mobilization). Additional pipe over 100 ft will be \$86/ft. Paving & other charges may apply. Charge actual costs if work is performed by an outside third party.	Per job.	Fee
Main Construction - PE 4-6"	Construction of new 4-6 inch PE main pipelines.	\$12,300 base fee (up to 100 ft, includes mobilization). Additional pipe over 100 ft will be \$102/ft. Paving & other charges may apply. Charge actual costs if work is performed by an outside third party.	Per job.	Fee

Fee Name	Description	Fee	Per	Type
MAIN PIPELINES		•		
Main Pipeline Construction – 6" Diameter	Charged for construction or alteration of new or existing PE pipelines of 6" diameter.	\$9,715 base fee (up to 60 ft, includes mobilization). Additional pipe over 60 ft will be \$122/ft. Paving & other charges may apply. Charge actual costs if work is performed by an outside third party.	Per job.	Fee
Main Construction - Over 6"	Construction of new main pipelines over 6 inches.	Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies	Hourly rates plus other costs.	Fee
Main Pipeline Repair	Repair of main pipelines damaged by a third party in the public right-of-way.	Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies.	Hourly rates plus other costs.	Fee
SERVICE PIPELINES				
Definition: Pipeline(s) from the	ne customer meter location to th LBGO main pipeline.			
Service Installation Up To 1 1/4"	Construction of new service pipelines up to 1 1/4 inch.	\$2,100 base fee (includes mobilization costs). \$21 per foot from property line. Paving and other charges	Per job.	Fee

Fee Name	Description	Fee	Per	Type
SERVICE PIPELINES			'	
Service Installation - PE 2"	Construction of new service 2 inch PE pipelines.	\$2,445 base fee + \$21 per foot from ROW line; Base fee includes mobilization costs; Paving and other charges may apply	Per job.	Fee
Service Installation - Steel 2"	Construction of new service 2 inch steel pipelines.	\$3,045 base fee (Base fee includes mobilization costs). Plus \$42/ft from ROW line. Paving and other charges may apply.	Per job.	Fee
Service Alteration Up To 1 1/4"	Alteration of existing service pipelines up to 1 1/4 inch.	PE - \$1,000 base fee plus \$20/ft from property line. Steel - \$1,500 base fee plus \$100/ft from property line. Base fee includes mobilization costs. Paving and other charges may apply.	Per job.	Fee
Service Alteration - PE 2"	Alteration of existing service 2 inch PE pipelines.	\$1,500 base fee plus \$42/ft from ROW line. Base fee includes mobilization costs. Paving and other charges may apply.	Per job.	Fee

Fee Name	Description	Fee	Per	Type
SERVICE PIPELINES			•	
Service Alteration - Steel 2"	Alteration of existing service 2 inch steel pipelines.	\$2,000 base fee plus \$100/ft from property line. Base fee includes mobilization costs. Paving and other charges may apply.	Per job.	Fee
Service Pipeline Disconnect at Gas Main	Charged for disconnection of an existing pipeline at gas main or in public right of way.	PE up to 1-1/4" - \$1,000. PE 2" or greater - \$1,500. Steel up to 1-1/4" - \$1,500. Steel 2" or greater - \$2,000. Paving and other charges may apply.	Per job.	Fee
Service Pipeline Repair - Private Property	Charged for repair of service pipeline damaged by a third party on private property or the public right-of-way.	Charge the fully allocated hourly rates for all personnel involved or \$1,080 minimum. Plus any outside costs and parts/supplies.	Per job.	Fee
Service Pipeline Repair Public Right of Way	Charged for repair of service pipeline damaged by a third party in the public right of way.	\$1,373 (minimum)	\$343 per hour; paving repair and other charges may apply.	Fee

Fee Name	Description	Fee	Per	Type
PIPELINE - PRESSURE CO	NTROL	,		
PC Fitting Line Stoper to 4" Half	Installation, testing, tapping and stopping of 2 through 4 inch low pressure line stopper (Half PC)	New - \$765 per fitting. Reuse - \$480 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
PC Fitting Line Stopper to 4" Full	Installation, testing, tapping and stopping of 2 through 4 inch full encirclement line stopper (Full PC)	New - \$2,110 per fitting. Reuse - \$955 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
PC Fitting Line Stopper 6"-8" Full	Installation, testing, tapping and stopping of 6 through 8 inch full encirclement line stopper (Full PC)	New - \$2,110 per fitting. Reuse - \$955 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
PC Fitting Line Stopper 10"-12" Full	Installation, testing, tapping and stopping of 10 through 12 inch full encirclement line stopper (Full PC)	New - \$3,165 per fitting. Reuse - \$1,435 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee

of a 2 inch	\$265 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
of a 3-4 inch	\$525 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
of a 6-8 inch	\$790 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.	Per fitting.	Fee
stopping of e stopper (Full	Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies.  Mobilization and other charges may	Actual cost.	Fee
	of a 3-4 inch of a 6-8 inch	fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  of a 3-4 inch  \$525 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  of a 6-8 inch  \$790 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  Stopping of e stopper (Full  Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies. Mobilization and other	fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  of a 3-4 inch  \$525 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  of a 6-8 inch  \$790 per fitting. Plus actual cost of fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  of a 6-8 inch  \$790 per fitting. Plus actual cost of fitting and supplies. Mobilization and other charges may apply.  stopping of e stopper (Full  Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies. Mobilization and other charges may  Mobilization and other charges may

Fee Name	Description	Fee	Per	Type
OTHER FEES				
Regular Hours Construction Crew Work	Construction work other than pipeline installation work during regular working hours.	Charge the fully allocated hourly rates for all personnel involved (3 hour minimum) plus any outside costs with parts/supplies.	See fee detail.	Fee
After Hours/Emergency Hours Construction Crew Work	Construction work other than pipeline installation work after regular working hours.	Charge 120% of the fully allocated hourly rates for all personnel involved (3 hour minimum). Plus any outside costs with parts/supplies.	See fee detail.	Fee
After Hours Meter Setting Work	Charged when customer requests after hours meter setting work (4:30 PM to 7:00 AM weekdays, weekends or City holidays).	\$344 (minimum)	\$172 per hour; \$344 minimum; mobilization and other charges may apply.	Fee
Concrete or Asphalt Repair	Permanent repair of concrete or asphalt due to customer requested gas pipeline work.	\$500 minimum or \$32 per square foot. Other charges may apply.	See fee detail.	Fee
Additional Work Crew Mobilization	Additional mobilizations of work crews to project sites when required due to customer request.	\$2,100 per mobilization plus other charges may apply.	Per mobilization plus other charges.	Fee
Bollard Installation	Installation of a bollard when required to protect a meter from damage.	\$410 for first bollard plus \$100 for each additional bollard.	See fee detail.	Fee
New Construction Meter Room	Review of a required meter room due to the needs of a proposed development.	\$26,210	Per Developmen t	Fee

Fee Name	Description	Fee	Per	Type
ER Engineering Project Administration	Administration of various Engineering projects.	\$400	Per work order	Fee
Engineering Technical Review	Technical Engineering review of plans and/or drawings and project management.	\$193	Per hour	Fee
Engineering Support Review	Preparation, review and/or approval of project drawings or other support services.	\$130	Per hour	Fee
Gas Pipeline/Meter Set Inspection	Inspection or re-inspection of a new gas pipeline or meter setting project.	\$178	Per hour	Fee
Prepare/Process Agreements	Preparation and processing of agreements and other documentation.	\$1,065	Per Agreement (2 hours of City Attorney included)	Fee
Right of Way Review	Plan review of right of way sketches.	\$240	Per Plan	Fee
Plan Check Review Fee	Review of plans for conflicts with gas mains, service lines, or meter locations.	\$620	Per Plan (up to two)	Fee
Energy Resource Technical Advisory Committee (TAC) Review	Energy Resources staff review of a proposed development as part of the inter-departmental Technical Advisory Committee.	\$265	Per Application	Fee
WILL SERVE LETTER	Review of request for the City's ability to provide gas to a new development.	\$205	Per Request	Fee
Existing Gas Service/Feed Analysis	Review of changes to existing gas service due to higher pressure demand or ownership change.	\$390	Per Request	Fee
New Gas Service/Feed Analysis	Review of gas service to a new development with a total connected load up to 4,000 CFH.	\$595	Per Request	Fee
Complex Gas Service/Feed Analysis	Review of a complex gas service to a new development.	\$1,370 per request	Per Request	Fee
Damaged/Lost Equipment Replacement Fee	Charge to replace Energy Resources equipment damaged or lost due to use at events. Plus \$25 Administrative fee.	Cost to replace plus \$25 administrative fee	Each	Fee
PERSONNEL QUALIFICATION	ON TESTING			
Contractor Qualification Test - Steel Electric ARC	Performing contractor quality assurance qualification testing for Electric ARC steel pipe joining.	\$3,885	Per Test	Fee
Contractor Qualification Testing-Steel Pipe Joining - Oxyacetylene	Performing contractor quality assurance qualification testing for Oxyacetylene steel pipe joining.	\$2,350	Per test	Fee
Contractor Qualification Testing - PE Fuse up to 2"	Performing contractor quality assurance qualification testing for Heat Fusion plastic pipe joining up to 2" PE pipe.	\$4,665/class (up to 4 people per class). \$1,165 per re-test.	Per Class/Re-te st	Fee

Fee Name	Description	Fee	Per	Type
Contractor Qualification Testing - Plastic Pipe Fuse 4" & 6"	Performing contractor quality assurance qualification testing for Heat Fusion plastic pipe joining for 4"-6" PE pipe.	\$4,665/class (up to 4 people per class) \$1,165 per re-test.	Per Class/Re-te st	Fee
Contractor Qualification Testing - Covered Tasks	Performing contractor quality assurance qualification testing for personnel to perform assigned covered tasks.	Charge the fully allocated hourly rates for all personnel involved plus any outside costs and parts/supplies	Hourly rates plus other costs	Fee
SERRF				
SERRF Private Hauler Tip Fee	The maximum per ton disposal fee for refuse delivered to SERRF by private and public refuse haulers other than the City of Long Beach.	00.00 to 120.00	per ton	Fee
UTILITY SERVICES FEES				
Meter Read by Customer Request	A fee charged to customers who request a meter read on an estimated meter read or an actual read for which the read has been determined to be accurate by the Review Manager.	\$25	Per meter, per request	Fee
Smart Gas Meter Opt Out - Initial Fee	Owner-occupied, single family dwelling where the customer chooses to opt out of having a wireless communicating gas meter, known as the Smart Meter, installed at their home. The customer will receive service using an analog meter, requiring a manual meter read, and will not have acces to the webportal, or any other service the Smart Meter will provide.	\$75	Per meter	Fee
Smart Gas Meter Opt Out Monthly Fee	Processing the monthly bill associated with the costs to manually read the customer's meter and/or manually bill each month. This includes non-obtained meter reads that result in estimated billing.	\$25 per month per meter.	Per meter	Fee
Meter Access Investigation	A fee charged to customers when a meter access investigation report is compiled. The fee is charged to customers who do not make permanent arrangements to allow access to meters to determine consumption.	\$38	Per meter	Fee
Illegal Gas/Water Billing	Administrative Costs for investigation, analysis, and billing for illegal hookups for gas and water service.	\$138 per hour or any portion thereof.	Per hour - See fee.	Fee

Fee Name	Description	Fee	Per	Type
Meter Set Assembly (MSA) Tamper	Damage to meter or meter set assembly parts as a result of an illegal hookup. Removal/disconnection of such hookup and/or unauthorized consumption.	\$250 in addition to any applicable reconnection and/or past due fees.	per occurance	Penalty
Record Research	A fee charged for any account where utility account history information is requested that is not contained in the on-line billing system or requests for aggregated consumption for State mandates.	\$43	Per hour	Fee
Duplicate Bill Images	A fee charged for any account when duplicate bills are requested beyond current and previous month's bill. To be mailed out by USPS, by fax, or email PDF copies where utility bills are available in PDF format in the on-line billing portal system for customer to access.	\$25	3-10 monthly bills and for each year requested thereafter	Fee
Account History	Processing a request for historical utility bill information contained in the Utility Billing system.	Single account - \$15 per request for first year. Plus \$7 each additional year. Multiple account - \$40 per request for first year. Plus \$20 each additional year.	Per request - See Fee.	Fee
Late Payment Charge	A monthly utility bill is subject to a late penalty if the customer's monthly payment is not received by the City and applied to the account on or before the date specified on the bill as the date the late charge shall apply.	4.5% or \$4.50 minimum	Of the total amount owed in no event shall the charge be less than \$4.50	Penalty