

Frequently Asked Questions

Q1

How long will the Boil Water Notice last?

Long Beach Utilities is conducting specialized comprehensive water quality testing. The Boil Water Notice will be in effect until Long Beach Utilities can verify the water is safe to drink. We'll keep the community informed with regular updates.

Q2

Can I bathe in the water?

Yes. It is safe to bathe.

Q3

Can I drink the filtered water from the fridge?

Yes, as long as you boil it.

Q4

What can I do?

- Boil all water for 1 minute
- Let water cool before drinking
- Use boiled or bottle water for drinking, brushing teeth and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

Q5

How can I get alerts/updates?

Sign up for **AlertLB** to get the latest updates and alerts for the City of Long Beach. Follow us on social media at Facebook, Instagram, and X @LBUtilities. You can also call us at Long Beach Utilities at 562-570-2390

Q6

What are the risks if I have already consumed water before learning about the alert?

The Boil Water Notice is a precautionary measure to ensure community safety. There is currently no evidence of unsafe water.