

LONG BEACH UTILITIES DEPARTMENT

Water & Sewer Development Handbook



LONG BEACH
Utilities
Water · Gas · Sewer

Rev. January 2026

1

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Introduction



About Us

The Long Beach Utilities Department (LBUD) provides water, sewer, and gas services via a vast network of approximately 5,000 miles of underground pipeline. These services are available 24 hours, 7 days a week which is made possible by the unwavering dedication and professionalism of approximately 500 LBUD employees. Their responsibilities span across utility billing, design, construction, maintenance, and much more.

The Division's primary goals are to ensure that City developments are served with safe drinking water and sanitary sewer systems. Its exceptional service supports the City's economic development while ensuring that projects comply with all applicable standards and regulations. The Division facilitates system improvements and processes requests for new connections. It also supports the Long Beach community by providing water and sewer-related planning, plan checking, permitting, design, and construction coordination.



1.2 Acronyms and Definitions

CE	Civil Engineer
COA	Conditions of Approval
Days	Business day, i.e. Monday - Friday excluding holidays
LBCD	Long Beach Community Development
LBFD	Long Beach Fire Department
LBHD	Long Beach Health Department
LBPW	Long Beach Public Works
LBUD	Long Beach Utilities Department
LACSD	Los Angeles County Sanitation District
NOFA	Notice of Final Action
PC	Planning Commission
PDP	Private Development Program
PL	Property Line
PWOP	Public Walkways Occupancy Permit
ROW	Right of Way
SPR	Site Plan Review
TCO	Temporary Certificate of Occupancy
TIA	Traffic Impact Analysis
ZA	Zoning Administrator



1.3

Helpful Links

Water/Sewer Map Request

- Long Beach Utilities Maps LBUtilities.org/DevelopmentServices/water
- Other existing utilities in the City of Long Beach..... LongBeach.gov/pr
- Water Pressure Map..... bit.ly/LBPressureDistributionMap

Fire Flow Request

- Application Submittion LBUtilities.org/FireFlowTest

Design Guidelines

- Design Criteria for Potable Water Distribution Systems bit.ly/DesignCriteriaForPotableWater
- Design Criteria for Sanitary Sewer Systems bit.ly/DesignCriteriaForSewerSystems

Standard Drawings

- Up-to-date drawings LBUtilities.org/StandardDrawings

Developer's Agreement

- Information & Details..... LBUtilities.org/DevelopmentServices/water

Sewer Capacity Study

- Flow Monitoring Requirements bit.ly/SewerDesignGuidelines

Off-Site Utilities Plan

- Water/Sewer Intake Form LBUtilities.org/ProposedOff-Site
- Construction Notes for Off-Site Water and Sewer Plans..... bit.ly/Off-siteConstructionNotes

Plumbing Plan Check

- Backflow Preventer Plan Check Application..... LBUtilities.org/BackflowCheck
- Grease Interceptor Plan Check Application LBUtilities.org/GreaseCheck

Potable Water Service Connections

- Domestic Service 3 inches or smaller LBUtilities.org/3in.WaterConnect
- Domestic Service 4 inches or larger..... LBUtilities.org/4in.WaterConnect

Fire Service Connections

- Residential Fire Sprinkler System..... LBUtilities.org/BackflowCheck
- Fire Service 2 inches or smaller..... LBUtilities.org/2in.FireConnect
- Fire Service 3 inches or larger..... LBUtilities.org/4in.FireConnect
- Fire Hydrant Request..... LBUtilities.org/FireHydrant

Recycled Water Service Connections

- Recycled Water Service 3 inches or smaller..... LBUtilities.org/RecycledConnect
- Site Supervisor Training bit.ly/LACSDSiteSupervisorTraining

Sewer Service Connections

- Sewer Service Installation LBUtilities.org/SewerServiceConnection
- Industrial Wastewater Discharge Permit LBUtilities.org/WastewaterPermit

Temporary Service (Construction Water Meter)

- Construction Water Meter Request..... LBUtilities.org/ConstructionWaterMeter

Fees

- Long Beach Utilities Rules & Regulations LBUtilities.org/Rules-Regulations



2

Preliminary Process



2.1 Process Overview

After the Long Beach Community Development (LBCD) Planning staff reviews your project, they will determine which processes to follow based on the size and complexity of your project.

i. Minor Projects

Minor projects typically involve tenant improvements and single-family residential, including Accessory Dwelling Units (ADUs). They include projects where 3-inch and smaller domestic or irrigation water services, and 6-inch sewer connections are proposed and/or requested.



Minor Projects Checklist:

- Submit plumbing plans to Long Beach Community Development (LBCD) - Building and Safety Bureau.
- Plumbing plan checker will review plans and also screen the project for LBUD review.
- The plumbing plan checker will provide comments to the Applicant to obtain approval from LBUD.
- The Applicant is responsible for submitting to LBUD directly for backflow prevention (see Section 3.3.i) and grease interceptor (see Section 3.3.ii) plan approval.
- Applicants must provide LBUD approved plans when they re-submit to the LBCD - Building and Safety Bureau.

ii. Major Projects

Large scale development projects would be considered "major" and require engineered plans to be submitted to LBUD for review. For example, projects proposing water services of 4-inches and greater includes fire service and sewer service installations. Sewer connections may be 6-inch or 8-inch connections with manholes. If water or sewer mains are impacted exceeding 250 linear feet, a Developer's Agreement will be required (see section 2.7).

The first step for major projects is for Applicant to reach out to Water-ServiceCounter@lbutilities.org. LBUD recommends requesting a pre-application virtual meeting to review the project. As part of the initial process, Applicants will be required to provide a preliminary utility site plan showing fully dimensioned building locations and the proposed water and sewer locations. Depending on the project, demolition and shoring plans may also be required.

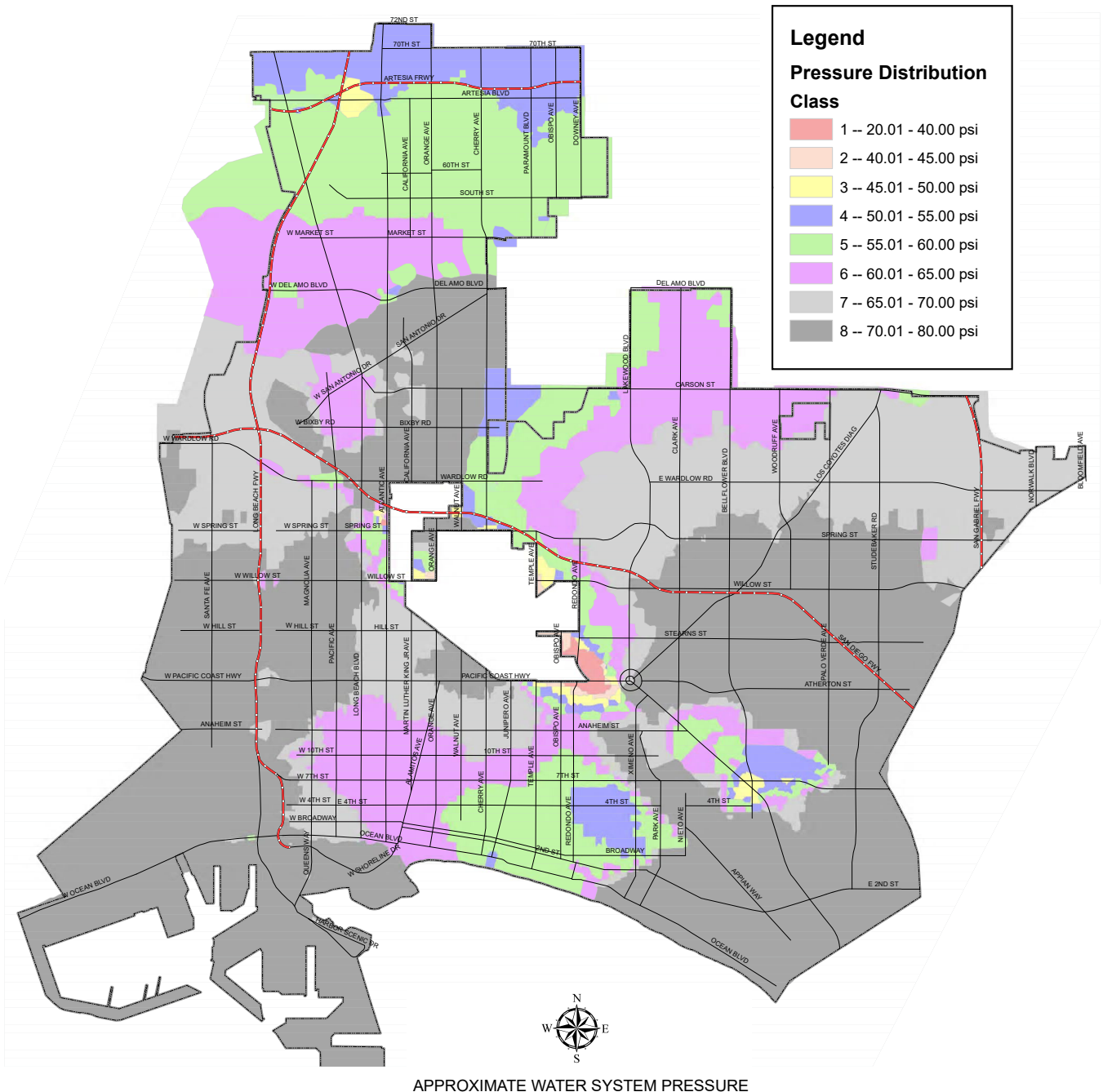


2.2 Water/Sewer Map Request

A request to obtain a water and/or sewer utility map can be submitted through the LBUD’s website: LBUtilities.org/DevelopmentServices/water

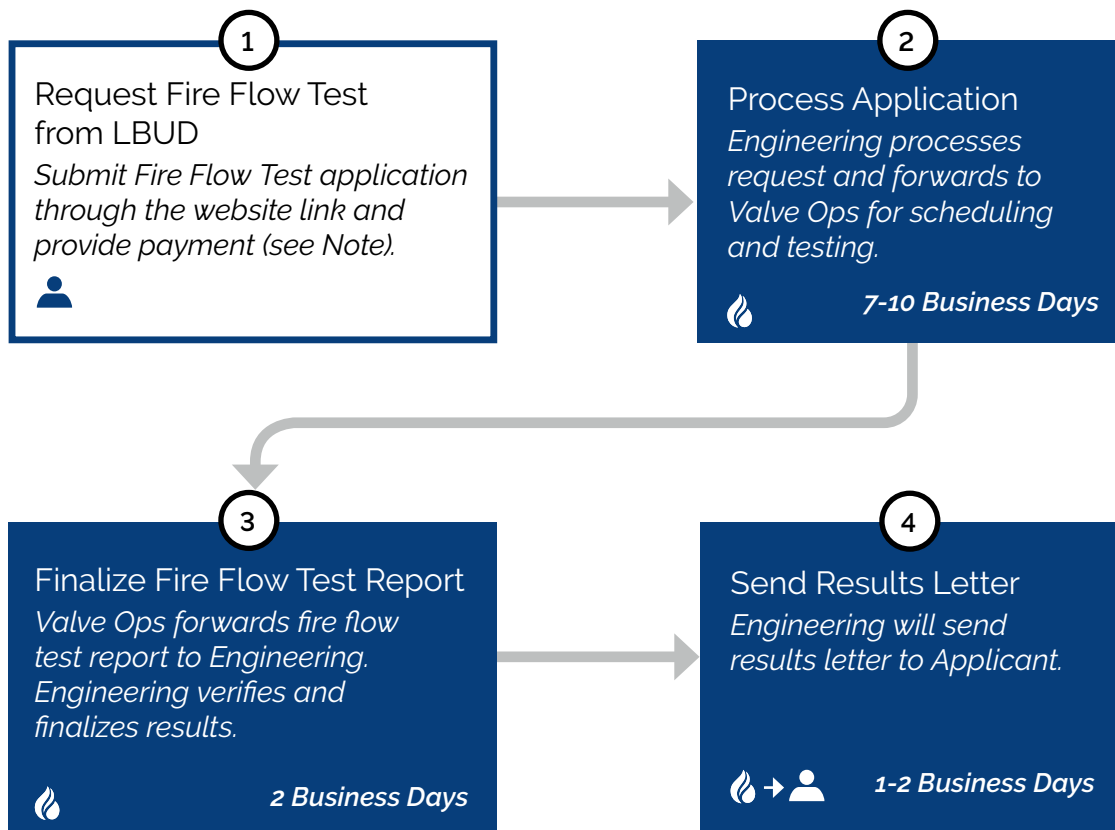
For other existing utilities in the City of Long Beach, please make your request through: longbeach.gov/pru

A downloadable version of the water pressure map is available at: bit.ly/LBPressureDistributionMap



2.3 Fire Flow Request

Fire flow testing is requested by Applicant to determine the available pressure and flow from LBUD’s water distribution system. Long Beach Fire Department (LBFD) may also request the Applicant to obtain a fire flow test from LBUD. Consultants use the flow test results to design the onsite domestic water and fire systems. The LBUD Valve Operations group performs flow testing in the field. To request a fire flow test, complete the application through LBUD’s website: LBUtilities.org/FireFlowTest



 APPLICANT RESPONSIBLE

 APPLICANT

 LBUD RESPONSIBLE

 LONG BEACH UTILITIES DEPARTMENT

NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.



2.4 Design Guidelines

All water and sewer improvements must be designed according to the LBUD Design Guidelines and Standard Drawings. These guidelines provide Applicants and their consultants with a general understanding of the water and sewer design criteria for new development or redevelopment projects in the City of Long Beach.

Design Criteria for Potable Water Distribution Systems: bit.ly/DesignCriteriaForPotableWater

Design Criteria for Sanitary Sewer Systems: bit.ly/DesignCriteriaForSewerSystems

See also **Off-Site Utilities Plan** (Section 3.2).

2.5 Standard Drawings

The LBUD has developed standard drawings for the following:

- a. Water main standards**
- b. Water miscellaneous standards**
- c. Sewer standards**
- d. Steel pipe standards**
- e. Miscellaneous standards**

Up-to-date drawings can be found at the following link: LBUtilities.org/StandardDrawings

2.6 Pre-Application Virtual Meeting

Applicants with major projects are advised to schedule a pre-application virtual meeting with LBUD to avoid major redesigns during the construction phase. Projects with zero property-line setbacks are required to schedule a pre-application conference or virtual meeting with LBUD staff. Other Applicants are advised to schedule a meeting whenever complex design issues are anticipated.

LBUD Pre-Application Conference appointments can be made by contacting the LBUD Engineering Development Services via email at Water-ServiceCounter@lbutilities.org.



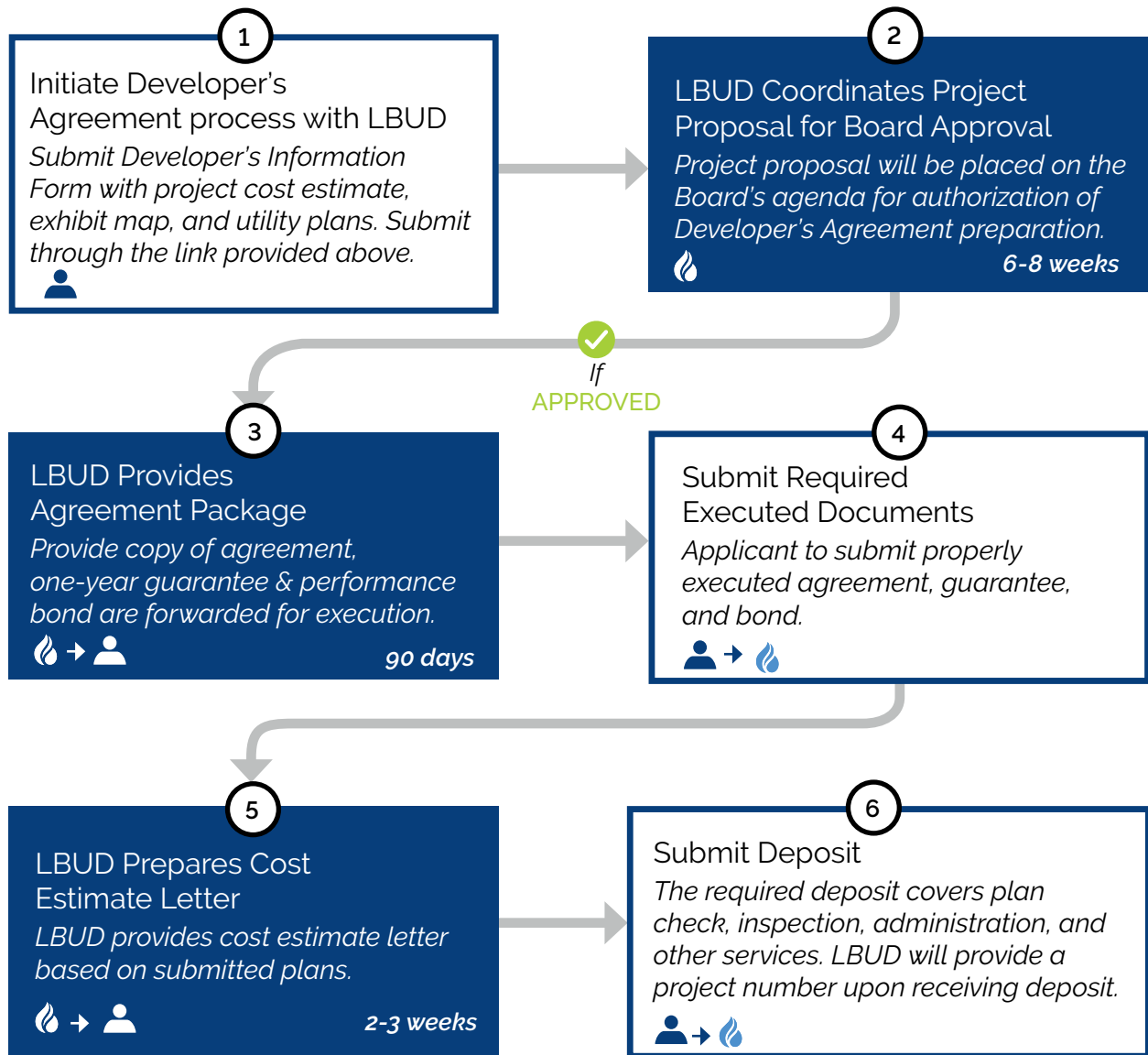


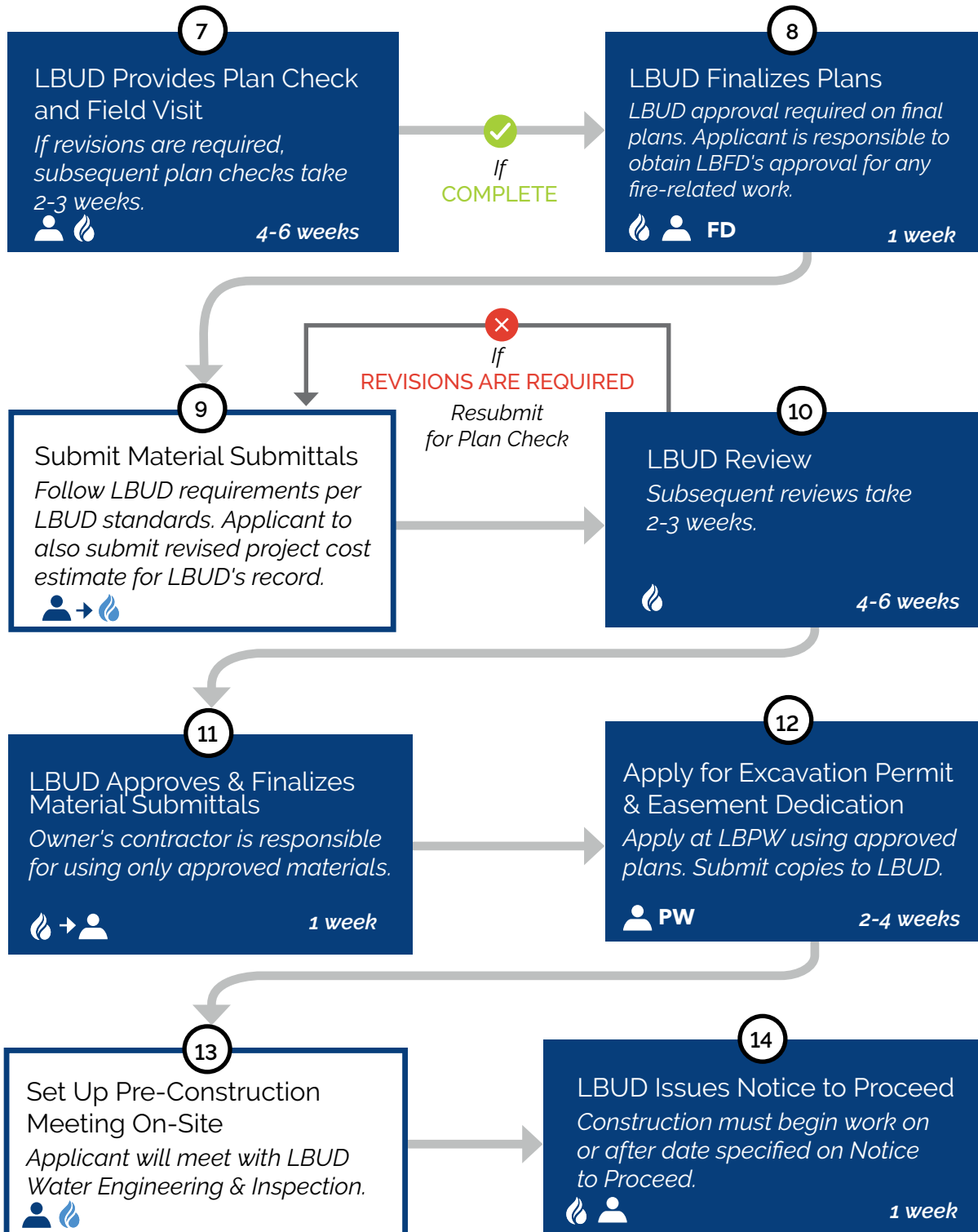
2.7 Developer's Agreement

Development projects that require the construction of a new water or sewer main, generally more than 250 linear feet in length, also require the execution of an agreement between the Developer and the Board of Utilities Commissioners before construction may commence. The Agreement will address, among other items, payment of LBUD costs including advanced deposit, construction requirements, and as applicable Guarantee and Bond for Faithful Performance.

To begin the Developer's Agreement process, complete the **Developer Agreement Information Form** through the LBUD's website at the website link below.

Details about the Developer's Agreement process are listed on our website at: LBUtilities.org/DevelopmentServices/water





- APPLICANT RESPONSIBLE
- PW LONG BEACH PUBLIC WORKS
- ✔ ACCEPTED
- LBUD LBUD RESPONSIBLE
- 🔥 LONG BEACH UTILITIES DEPARTMENT
- ✘ REJECTED
- 👤 APPLICANT
- FD LONG BEACH FIRE DEPARTMENT

NOTE: For payment information see section 5.2

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2.8 Water Hydraulic Analysis

A hydraulic analysis or study is required when a proposed development intensifies the land use from 1) the existing development on the site; 2) the proposed development requires a general plan amendment to more intense use; 3) or as required by LBUD. The hydraulic analysis ensures the potable water system can accommodate the proposed development and, if not, help identify needed improvements required for the development. The Applicant is required to cover the costs associated with the hydraulic analysis/water modeling. Water modeling shall be performed by LBUD where available at the expense of the Applicant. LBUD will model at least two scenarios:

a. Existing Condition - using the calibrated LBUD model

b. Existing Condition with Proposed Development - to identify additional deficiencies created by the proposed development

The cost of modeling is dependent on the scope of the proposed project and an estimate shall be provided to the Applicant by LBUD. The Applicant will deposit the estimated amount for the proposed hydraulic analysis study. LBUD will input the Applicant project's parameters into the current water model to identify the project's impact to the potable water system.

2.9 Sewer Capacity Study

Flow monitoring and a sewer capacity study are required when the proposed development intensifies the land use compared to the existing development on the site. The proposed development may require a general plan amendment for more intense use, or it may be subject to LBUD requirements. The capacity study ensures the sewer system can accommodate the proposed development and, if not, helps identify necessary improvements.

The Applicant is responsible for covering the costs associated with flow monitoring, the sewer capacity study, and sewer modeling. LBUD will restrict development in areas with a downstream deficient sewer system or require upgrades to the sewer main. In cases where existing uses are discontinued on a property to allow for new growth, the new development—up to the sewer generation rate of the previous use—will be permitted in sewer-deficient areas. The property owner or Applicant must work with the LBCD - Building and Safety Bureau to document the number of fixtures before demolishing any existing structures.

The Applicant may perform the needed improvements to the sewer system at their own cost which would require a Developer's Agreement (see Section 2.7).

Flow Monitoring requirements are listed in Section 3.03 of the Sewer System Design Guidelines, which can be downloaded from our website at: bit.ly/SewerDesignGuidelines



3

Design and Review Process



3.1

Demolition Plan

LBUD shall review and approve the demolition plan for water and sewer utilities. Please refer to the **Design Guidelines** (Section 2.4) and **Construction Notes for Off-Site Water and Sewer Plans for Public Works or Building Department Approval** (Section 3.2). The demolition plan shall be a separate plan from the off-site utilities plan and to address whether existing water and sewer services will be protected in place, relocated, and/or removed.



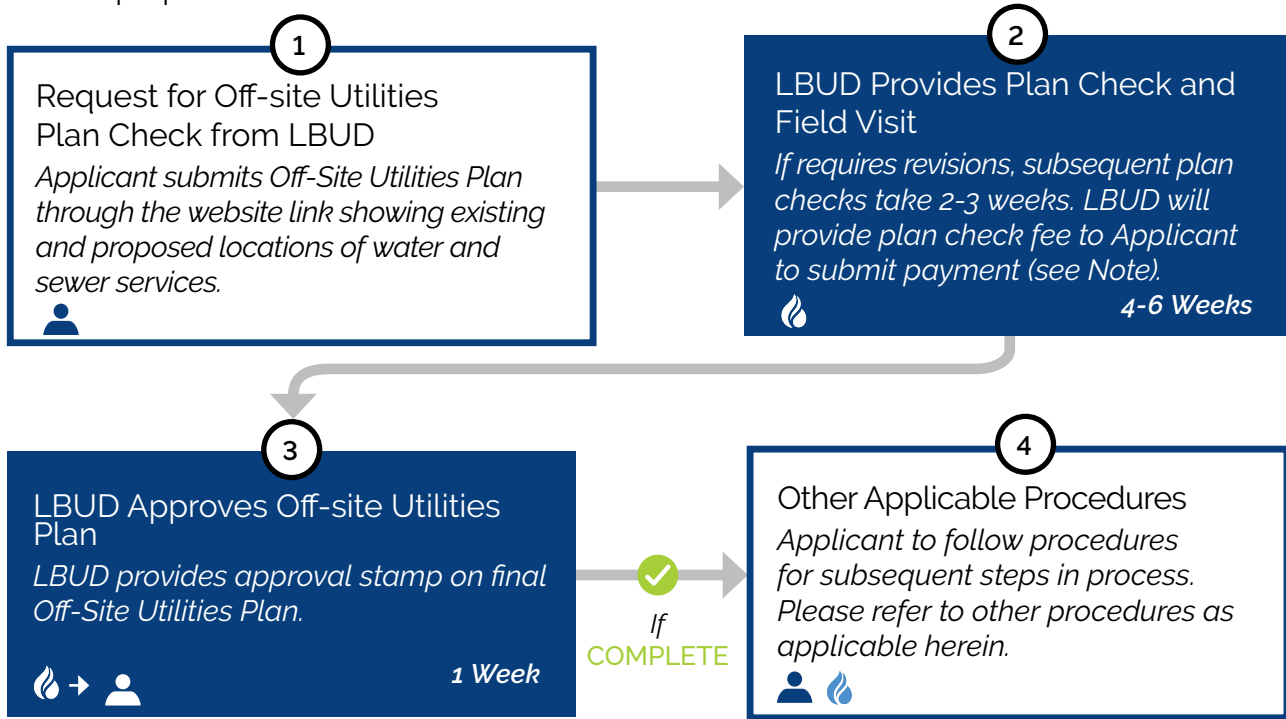
3.2 Off-Site Utilities Plan

Utility plans show where various water, sewer and other utilities will be installed. They also define who is responsible for what work and what further plans must be drawn up for LBUD approval. **The Off-Site Utilities Plan must be approved before any new water or sewer services can begin.** The applicant must hire a **registered professional civil engineer** to prepare this plan.

The applicant shall submit the **Water/Sewer Intake Form** so all water and sewer services needed for the project can be tracked. In addition, the engineer must incorporate all applicable **Off-Site Water and Sewer Construction Notes** into the plan. Both the downloadable form and the Off-Site Water and Sewer Construction Notes can be found at LBUD’s website: LBUtilities.org/ProposedOff-Sites

The Off-Site Utilities Plan shall include the following but not limited to:

- a. General Notes from Off-Site Water and Sewer Construction Notes
- b. The existing water and sewer service locations to remain
- c. The proposed new potable water service location(s)
- d. The proposed irrigation water service location
- e. The proposed fireline service installation location which will require a separate submittal
- f. The proposed new sewer lateral locations



- APPLICANT RESPONSIBLE
- LBUD RESPONSIBLE
- APPLICANT
- LONG BEACH UTILITIES DEPARTMENT
- ACCEPTED

NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.

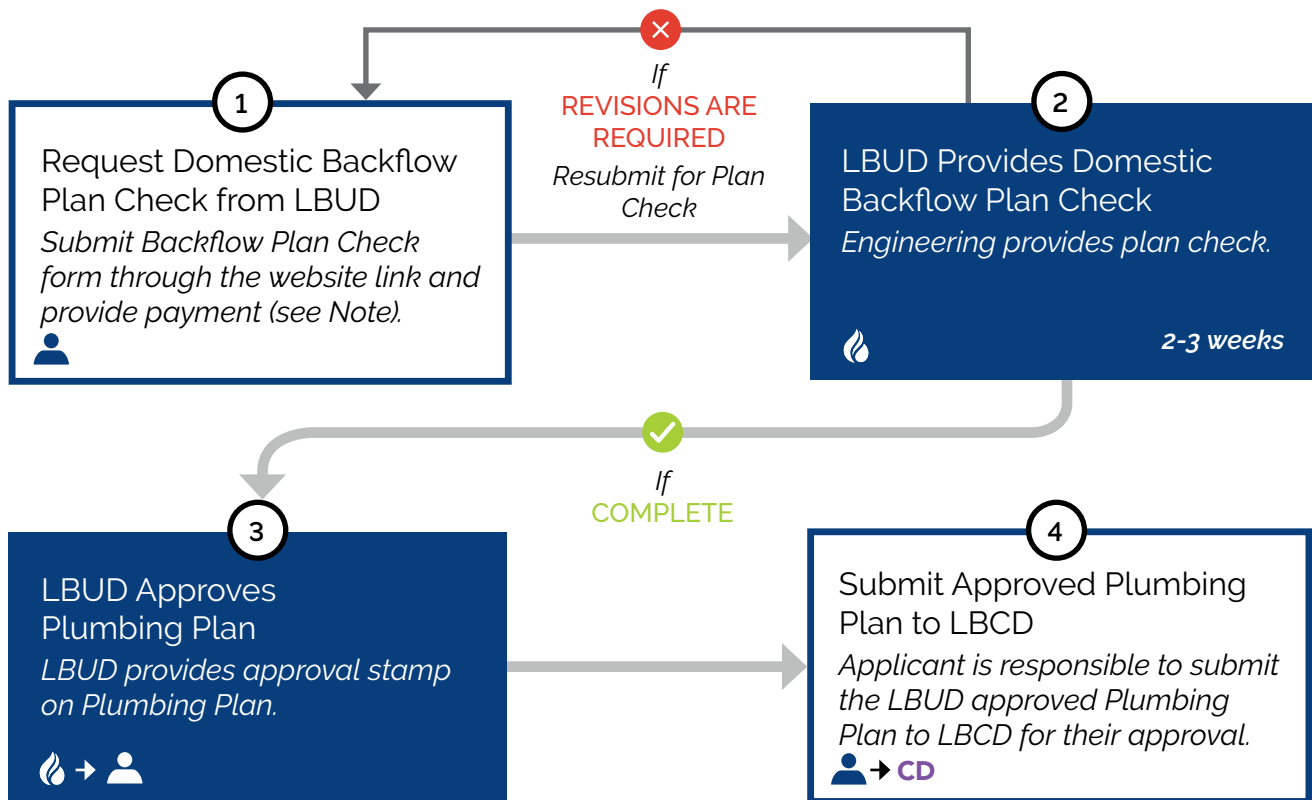


3.3 Plumbing Plan Check

i. Backflow Preventer Plan Check

LBUD is responsible for protecting the public water system from contamination caused by the backflow of hazardous materials through the water service connection. Backflow is defined as the undesirable reversal of the flow of water or mixtures of water and other liquids, gases, or other substances into the distribution pipes of the potable water supply from any source or sources. A backflow prevention assembly is an effective device used to prevent backflow into the potable water system.

LBCD requires plumbing Applicants to submit their plans for backflow prevention to LBUD for review and approval before issuing plumbing permits. During the backflow plan check, LBUD will review the proposed service connections to existing and proposed meters for service capacity. Applicant shall submit at LBUD’s website: LBUtilities.org/BackflowCheck



- APPLICANT RESPONSIBLE
- CD LONG BEACH COMMUNITY DEVELOPMENT
- ✓ ACCEPTED
- LBUD RESPONSIBLE
- ⊕ LONG BEACH UTILITIES DEPARTMENT
- ✗ REJECTED
- 👤 APPLICANT

NOTE: For payment information see section 5.2

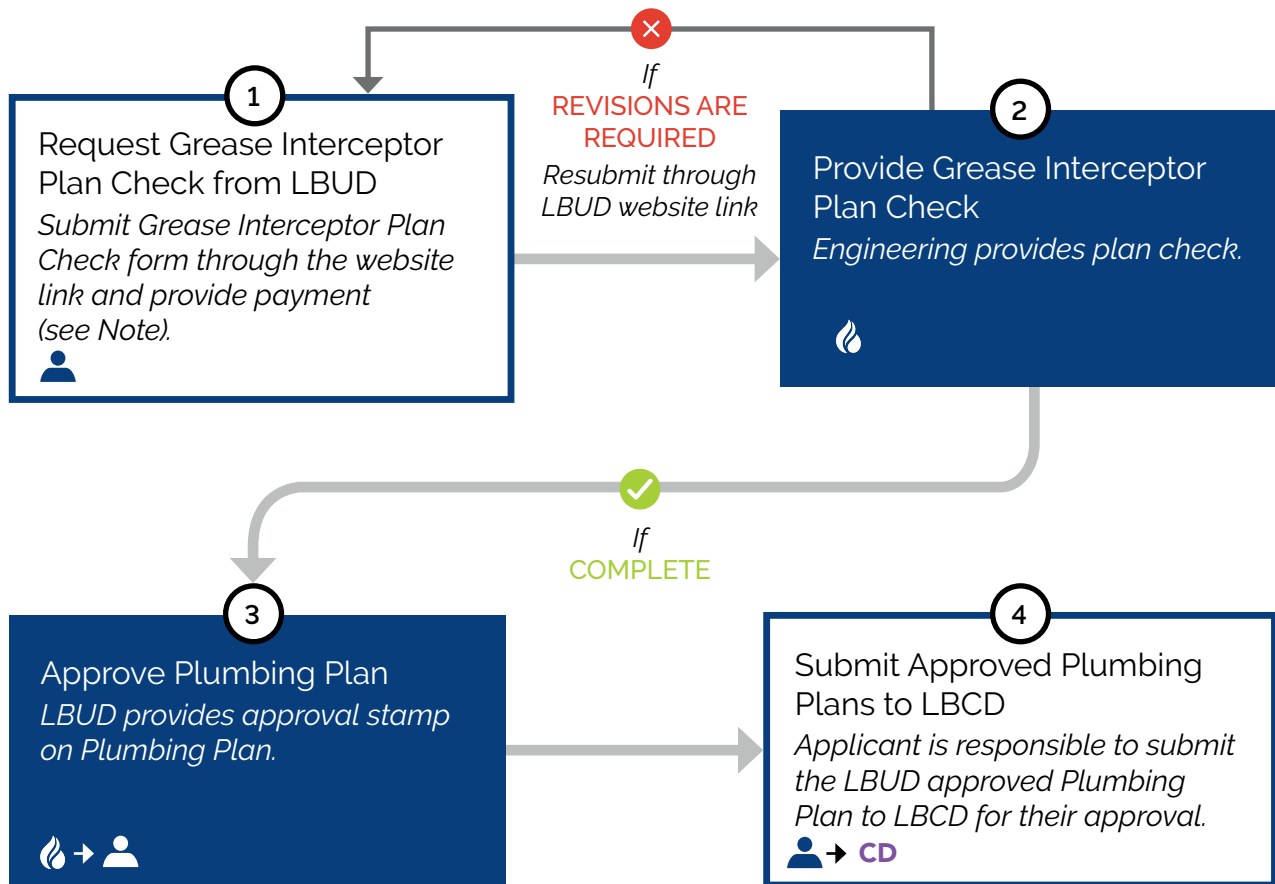
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ii. Grease Interceptor Plan Check

A sewer protection device is required to prevent excessive discharges of fats, oils, grease, and sand, which could result in sewage blockage.

Establishments such as restaurants, car washes, and other businesses that may generate waste potentially harmful to the sewer system shall submit Plumbing Plans to LBUD for review and obtain approval prior to receiving plan approval and a Plumbing Permit from LBCD. Applicant shall submit through LBUD’s website: LBUtilities.org/GreaseCheck



APPLICANT RESPONSIBLE

LBUD RESPONSIBLE

APPLICANT

LONG BEACH COMMUNITY DEVELOPMENT

LONG BEACH UTILITIES DEPARTMENT

ACCEPTED

REJECTED

NOTE: For payment information see section 5.2

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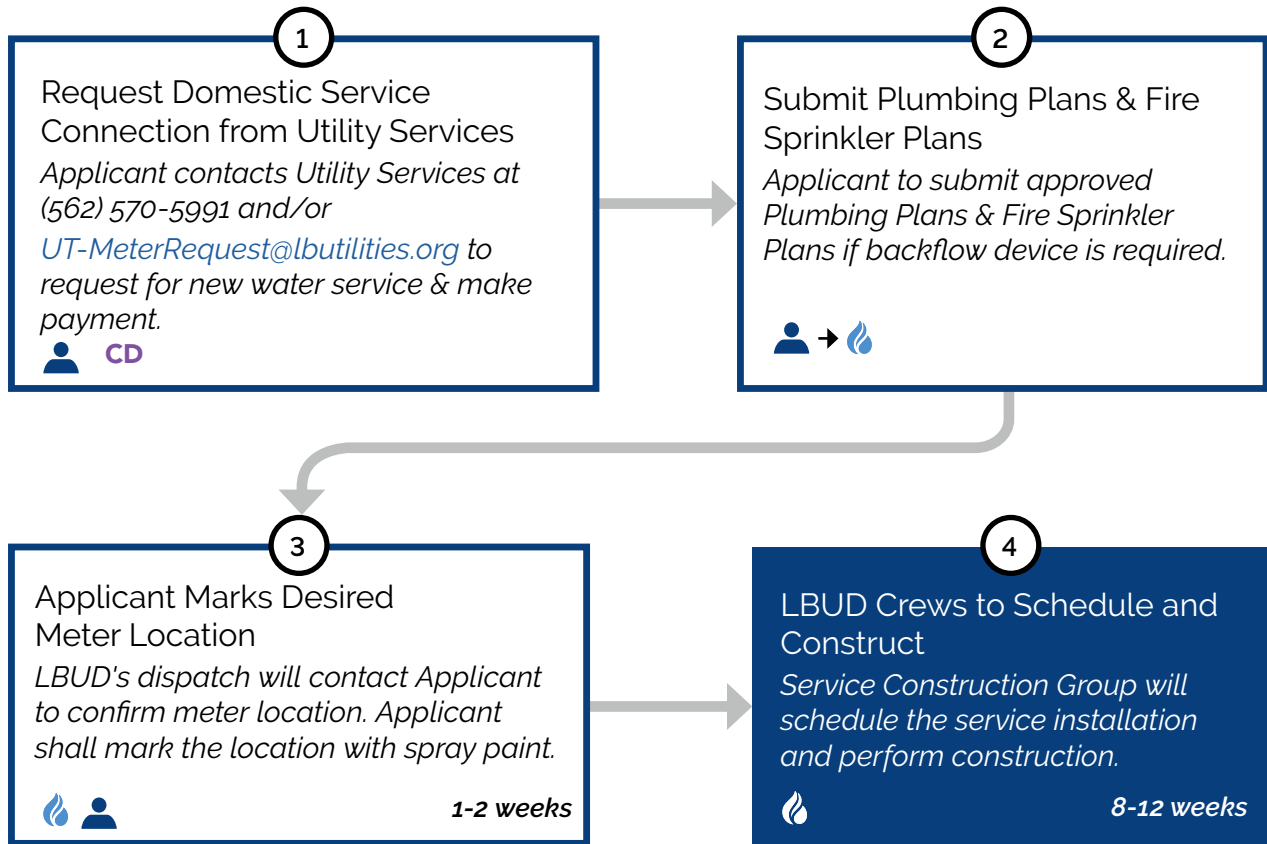
3.4

Potable Water Service Connections

LBUD in-house construction crews typically install new potable water service connections and meters. Services are categorized as “3 inches or smaller” or “4 inches or larger.” Depending on the size of the service/meter being requested. Please follow the corresponding link.

i. Domestic Service Connection (3 inches or smaller) here:

LBUtilities.org/3in.WaterConnect



 APPLICANT RESPONSIBLE

 LONG BEACH COMMUNITY DEVELOPMENT

 LBUD RESPONSIBLE

 LONG BEACH UTILITIES DEPARTMENT

 APPLICANT

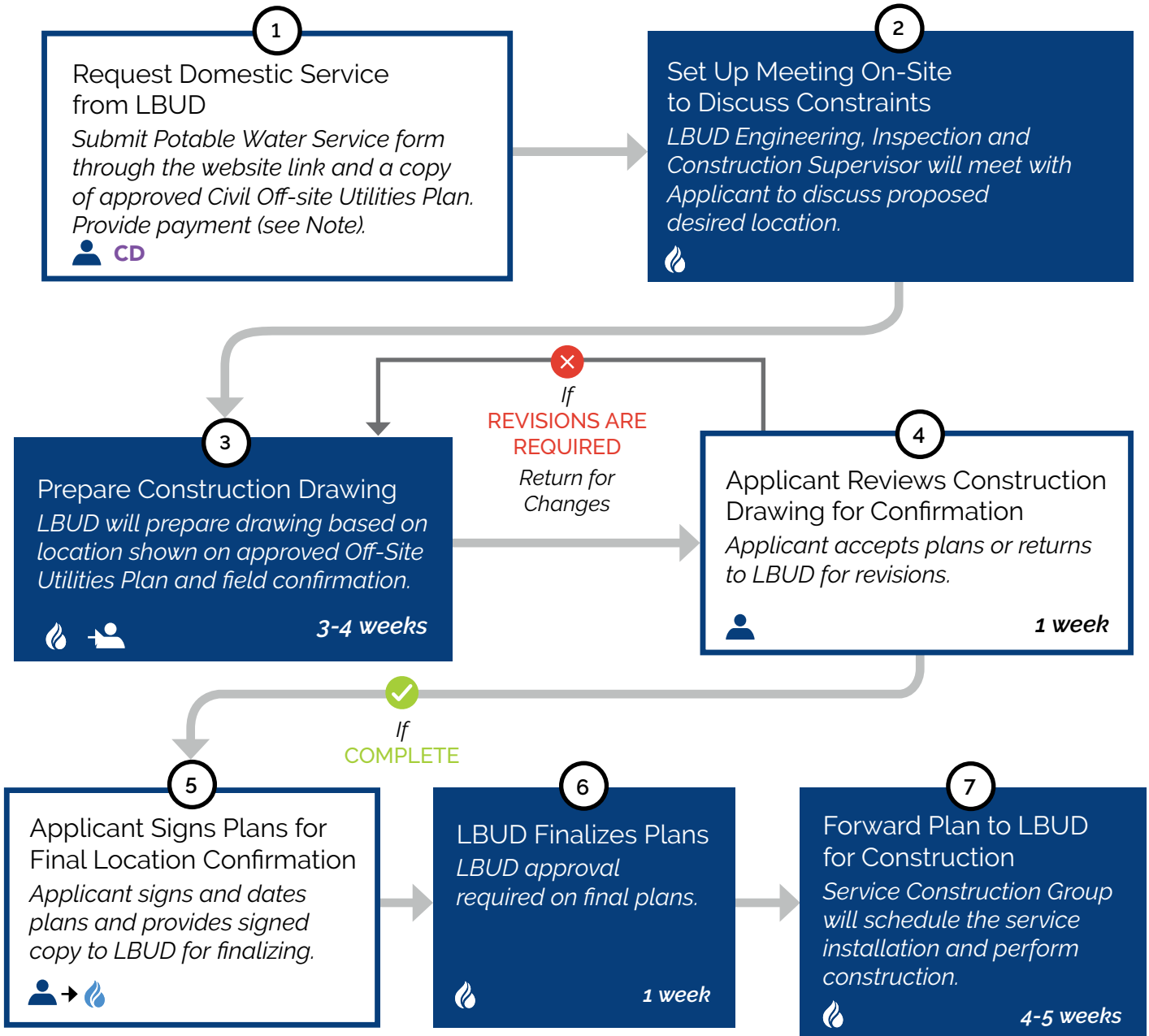
NOTE: For payment information see section 5.2

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ii. Domestic Service Connection (4 inches or larger)

LBUtilities.org/4in.WaterConnect



APPLICANT RESPONSIBLE

LBUD RESPONSIBLE

APPLICANT

LONG BEACH COMMUNITY DEVELOPMENT

LONG BEACH UTILITIES DEPARTMENT

ACCEPTED

REJECTED

NOTE: For payment information see section 5.2

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3.5 Fire Service Connections

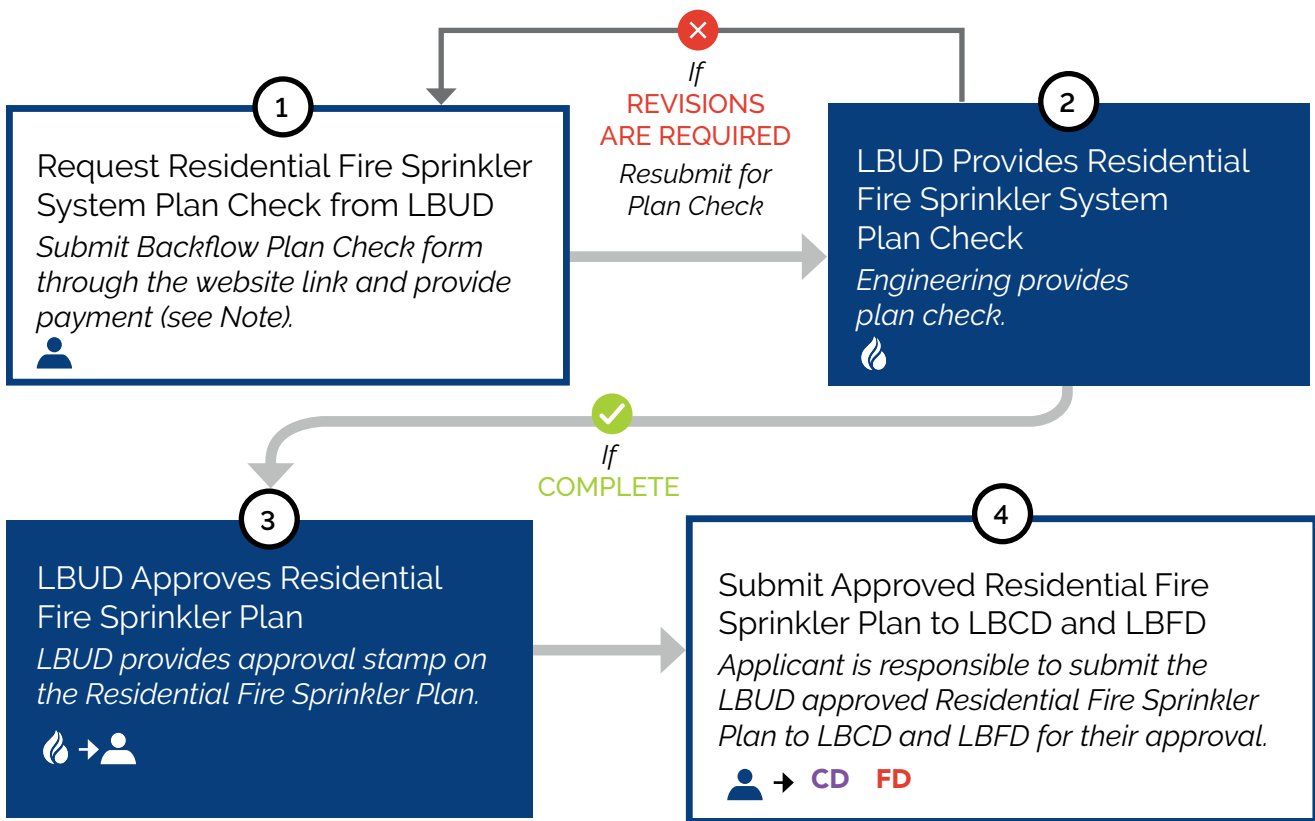
i. Residential Fire Sprinkler System

Potable water systems at sites with residential fire sprinkler systems must be protected from the backflow of stagnant fire sprinkler water using one of two methods:

- a. A backflow device, such as a double-check (DC) valve, or
- b. A passive purge system.

A backflow device prevents contamination by isolating the potable and fire sprinkler systems. A passive purge (or flow-through) system, on the other hand, may be used where common supply pipes serve both fire sprinklers and domestic water needs. This system is connected to a commonly used fixture, allowing water to flow through the pipes. Both methods require review and approval by LBUD through the submission of a **Backflow Plan Check Information Form**:

LBUtilities.org/BackflowCheck



APPLICANT RESPONSIBLE	LONG BEACH COMMUNITY DEVELOPMENT	ACCEPTED
LBUD RESPONSIBLE	LONG BEACH UTILITIES DEPARTMENT	REJECTED
APPLICANT	LONG BEACH FIRE DEPARTMENT	

NOTE: For payment information see section 5.2

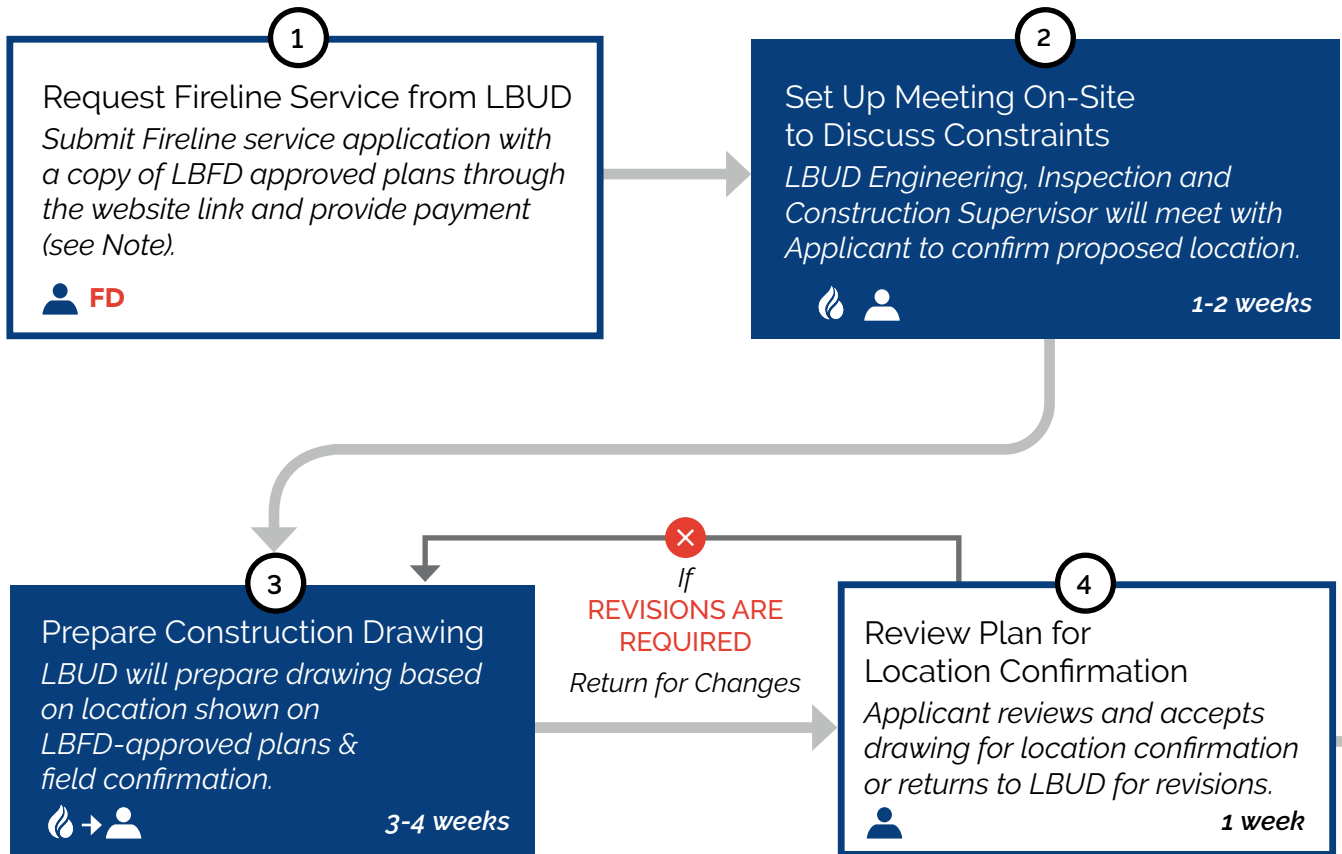
Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.





ii. Fire Service Connection (2 inches or smaller)

Upon request of the Applicant for a fire service, LBUD will furnish and install the fire service connection, meter, and approved type of backflow prevention device. Visit the LBUD website for Fire Service (2 inches or smaller): LBUtilities.org/2in.FireConnect



APPLICANT RESPONSIBLE

LBUD RESPONSIBLE

APPLICANT

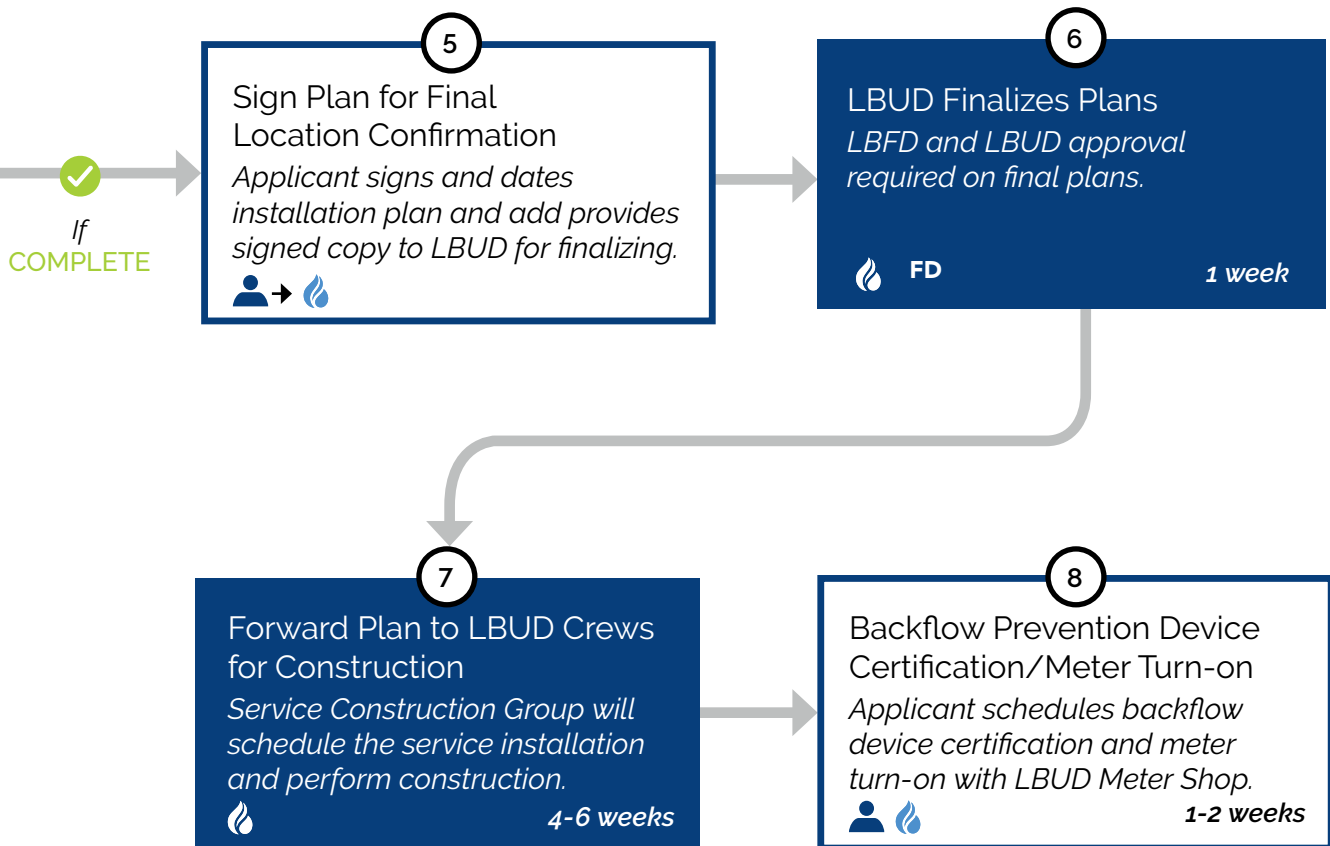
LONG BEACH UTILITIES DEPARTMENT

FD LONG BEACH FIRE DEPARTMENT

ACCEPTED

REJECTED





NOTE: For payment information see section 5.2

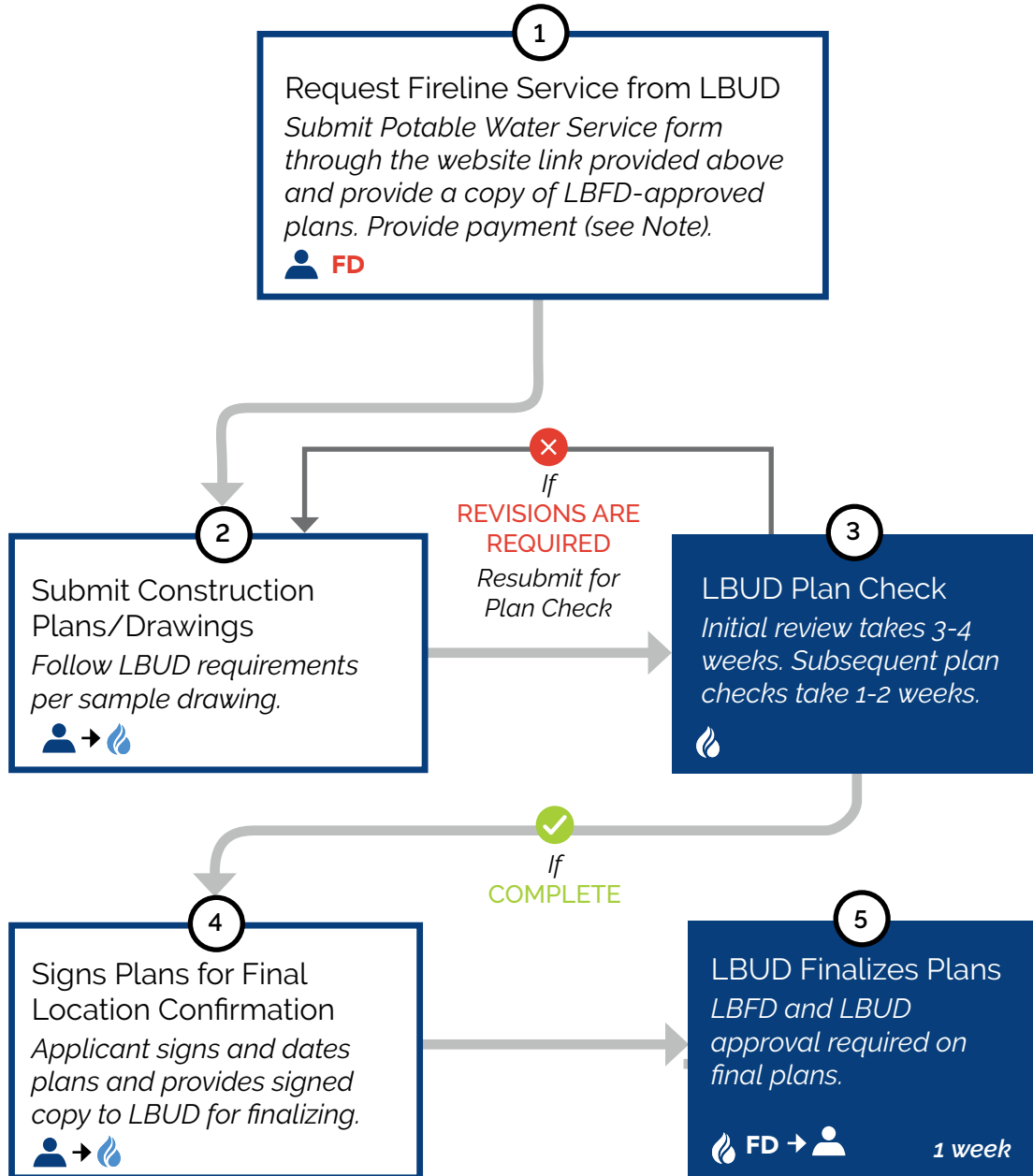
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iii. Fire Service Connection (larger than 3 inches)

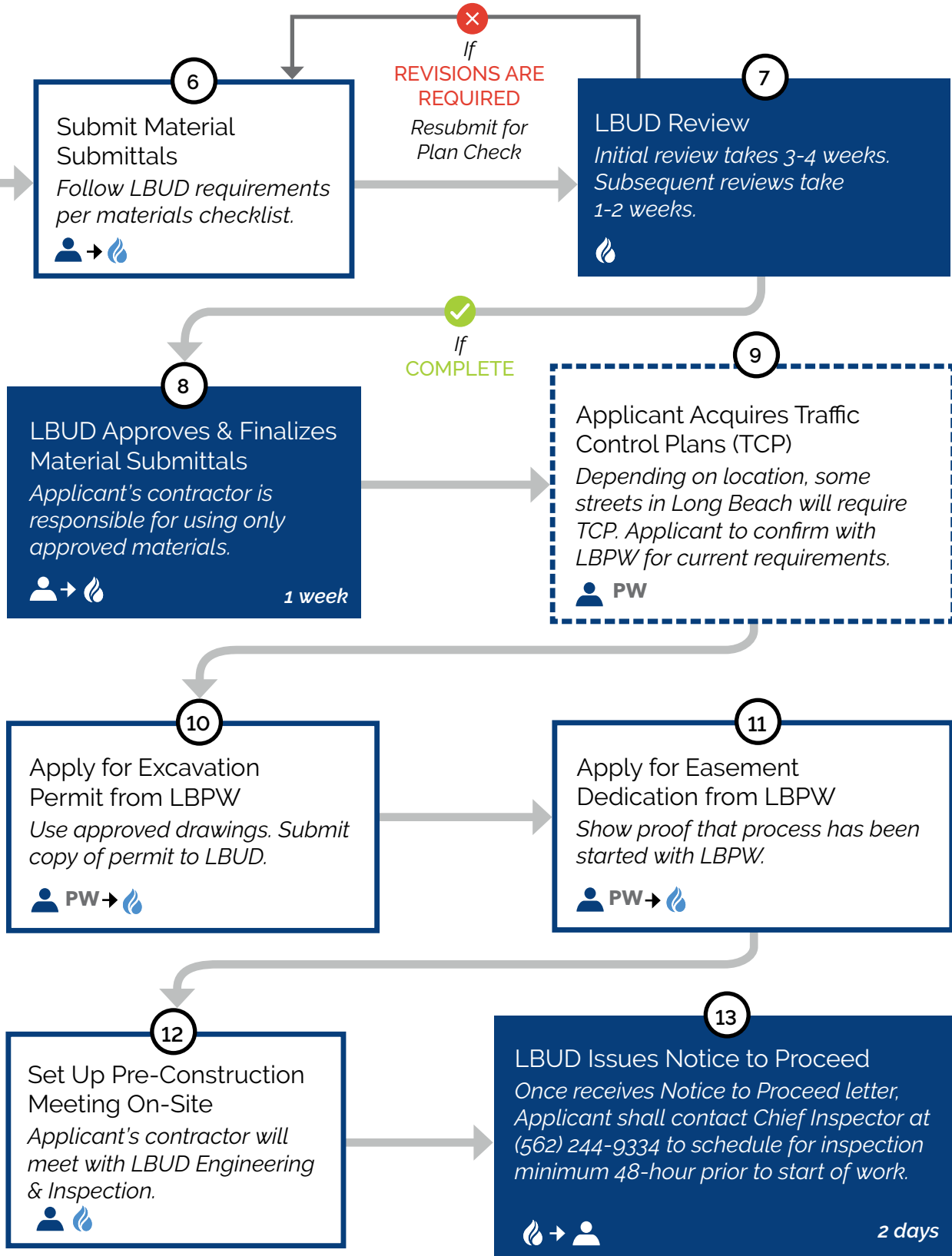
For a Fire Service larger than 3 inches, the Applicant is responsible for installing a fire service connection and approved type of backflow prevention device per LBUD Rules and Regulations. Visit LBUD website for Fire Service (larger than 3 inches):

LBUtilities.org/4in.FireConnect



- APPLICANT RESPONSIBLE
- APPLICANT
- LONG BEACH FIRE DEPARTMENT
- APPLICANT RESPONSIBLE, IF APPLICABLE
- LONG BEACH UTILITIES DEPARTMENT
- ACCEPTED
- LBUD RESPONSIBLE
- LONG BEACH PUBLIC WORKS
- REJECTED





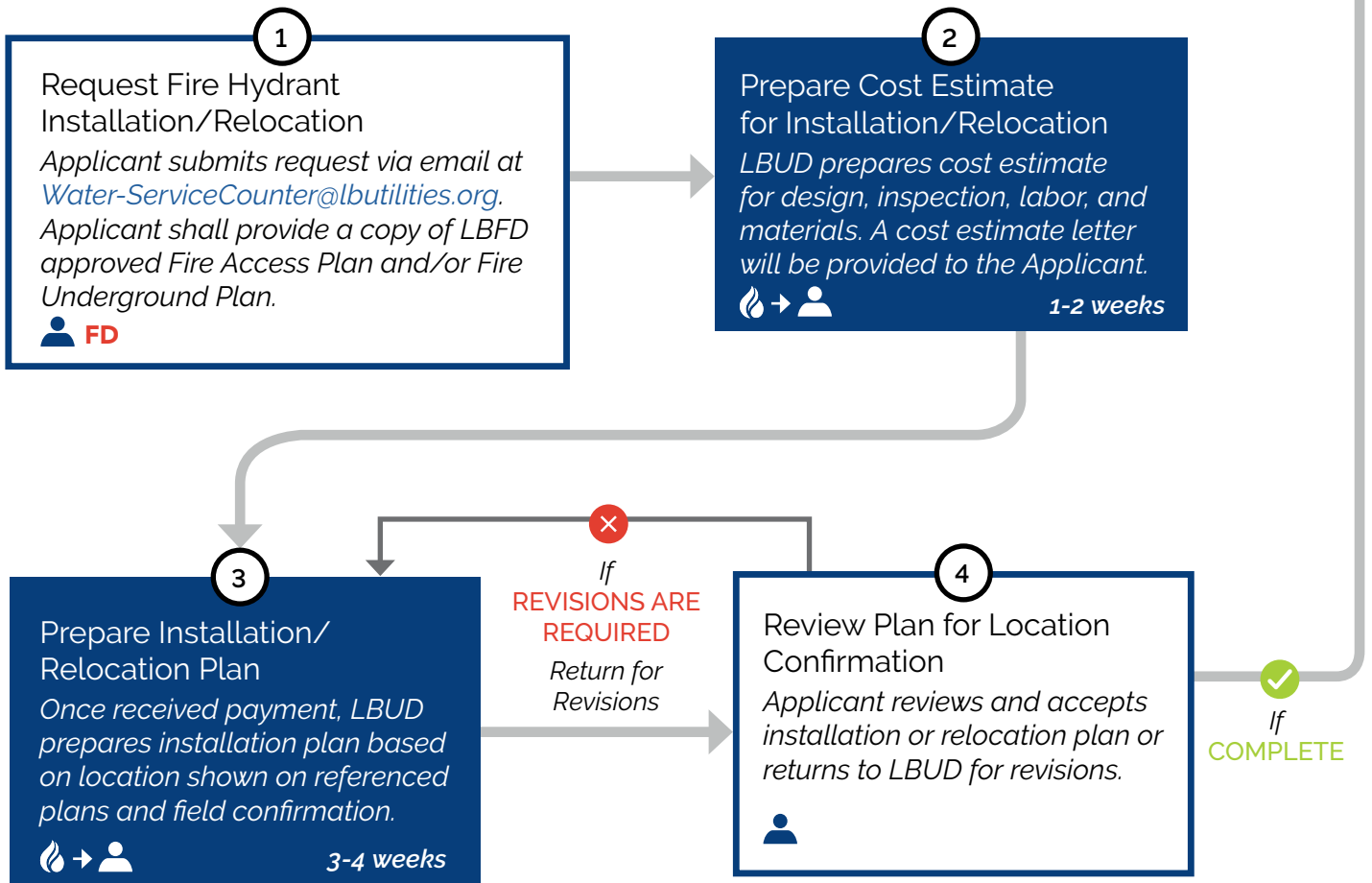
NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.



iv. Fire Hydrant

The Long Beach Fire Department (LBFD) dictates the requirements for fire hydrants and their location. LBUD handles the installation or relocation of fire hydrants. Visit the LBUD website for fire hydrant relocation or installation requests: LBUtilities.org/FireHydrant

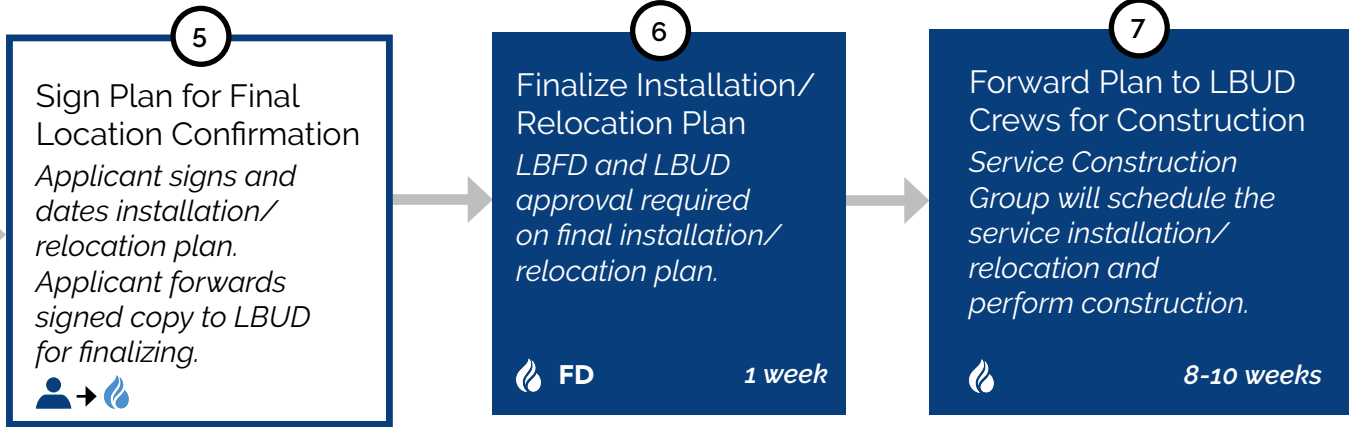


- APPLICANT RESPONSIBLE
- APPLICANT
- ACCEPTED
- LBUD RESPONSIBLE
- LONG BEACH UTILITIES DEPARTMENT
- REJECTED
- LONG BEACH FIRE DEPARTMENT

NOTE: For payment information see section 5.2

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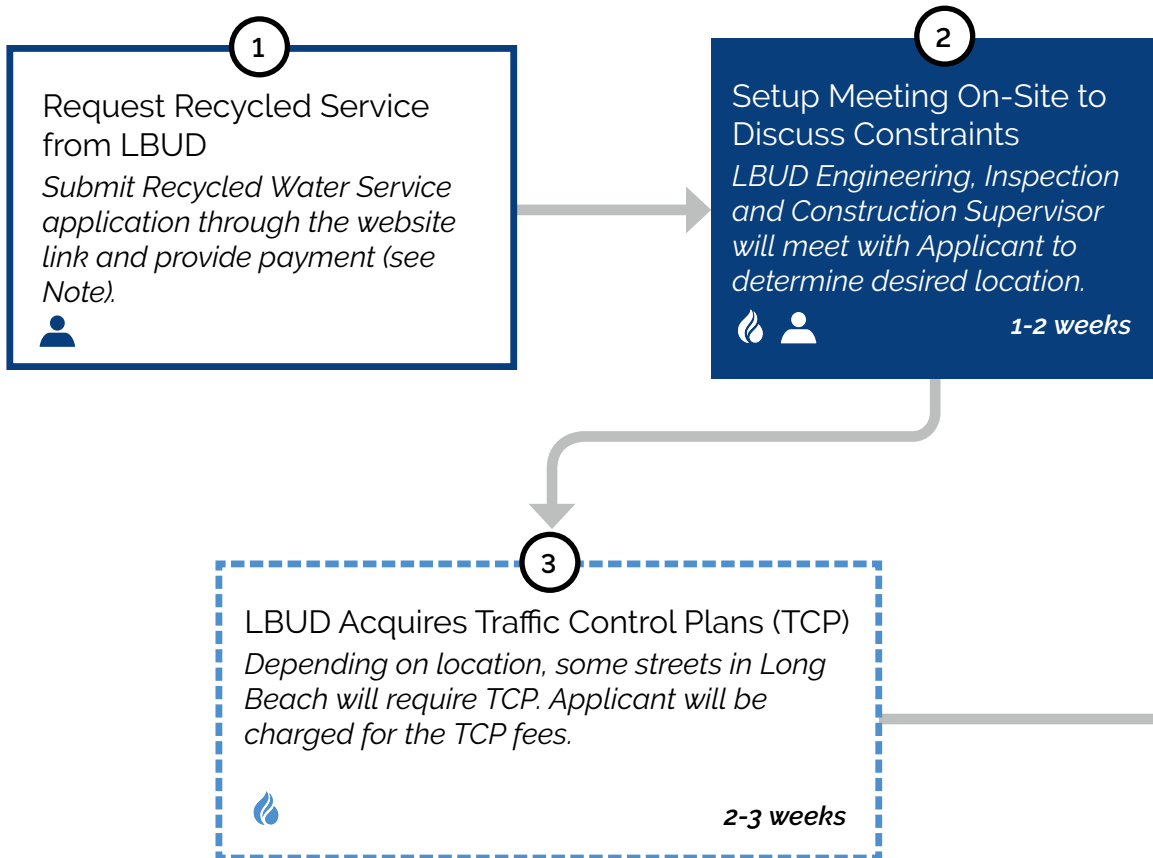


3.6 Recycled Water Service Connections

i. Recycled Water Service Connection (3 inches or smaller)

LBUD handles recycled water service installations upon receipt of payment from the Applicant. Before clearance is provided for the service/meter turn-on, approval from the Los Angeles County Sanitation District (LACSD) and the Long Beach Long Beach Health Department (LBHD) is required. Visit the LBUD website for recycled water service installation:

LBUtilities.org/RecycledConnect



APPLICANT RESPONSIBLE

APPLICANT

ACCEPTED

LBUD RESPONSIBLE

LONG BEACH UTILITIES DEPARTMENT

REJECTED

LBUD RESPONSIBLE, MAY NOT BE REQUIRED

LONG BEACH HEALTH DEPARTMENT

NOTE: For payment information see section 5.2

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4

LBUD Crews to Schedule and Construct
Service Construction Group will schedule the service installation and perform construction.



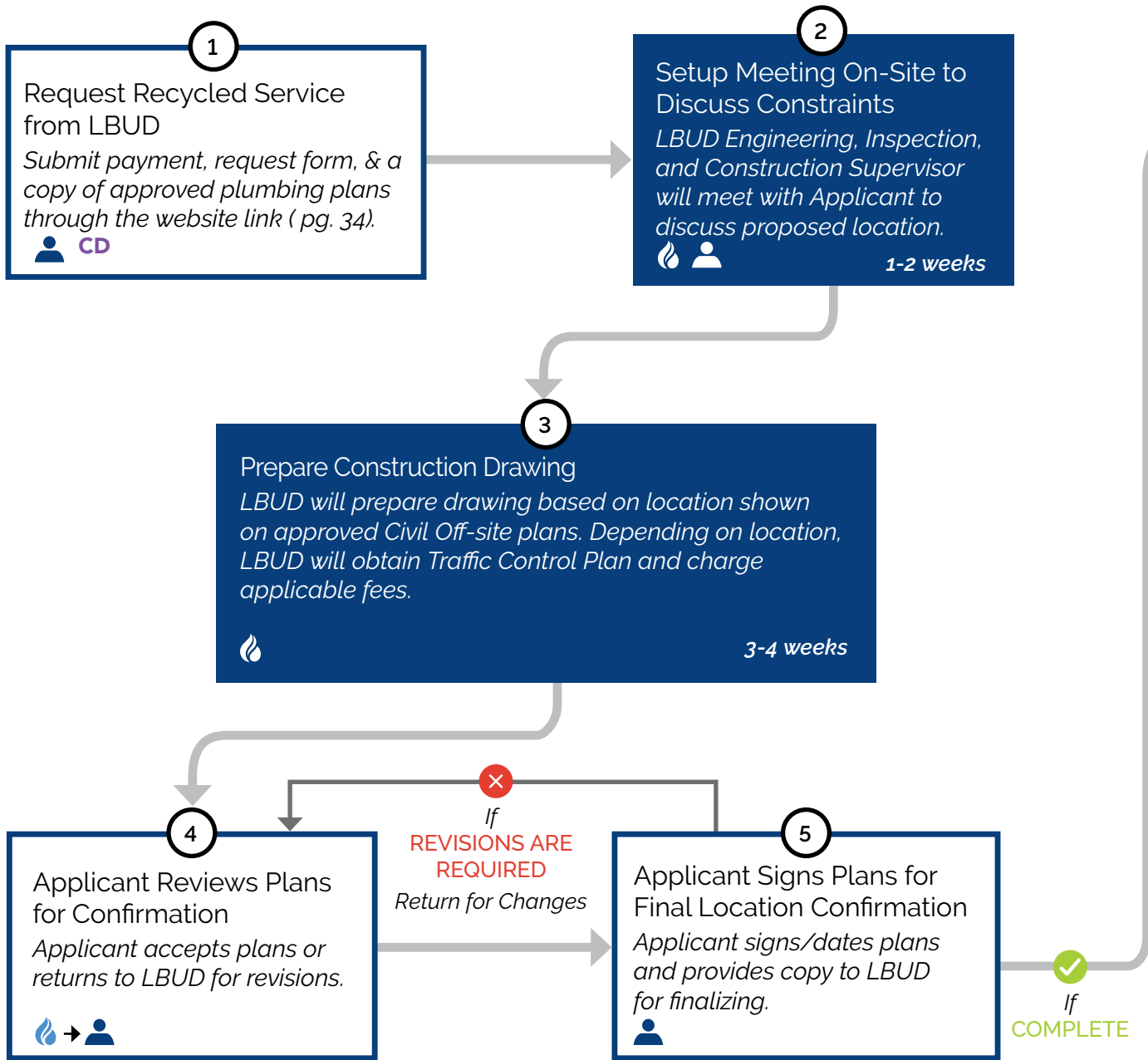
4-5 weeks

5

Cross-Connection Test
(see applicable flow-chart)
Meter will stay off and locked pending cross-connection test and final approval. Customer to request temporary construction meter to supply the irrigation system.



ii. Recycled Water Service Connection (larger than 3 inches)



APPLICANT RESPONSIBLE

LBUD RESPONSIBLE

APPLICANT

LONG BEACH UTILITIES DEPARTMENT

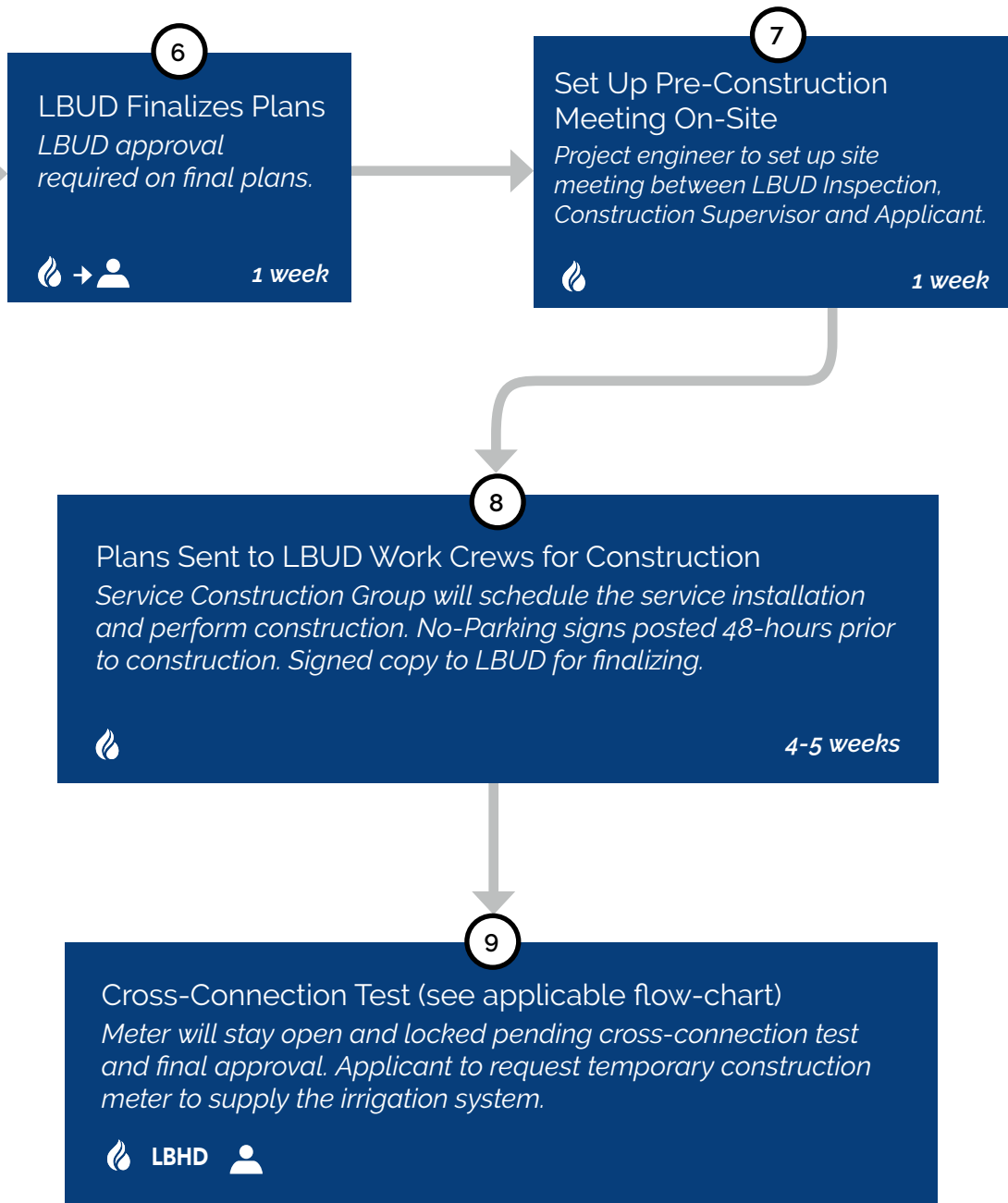
LONG BEACH COMMUNITY DEVELOPMENT

LONG BEACH HEALTH DEPARTMENT

ACCEPTED

REJECTED

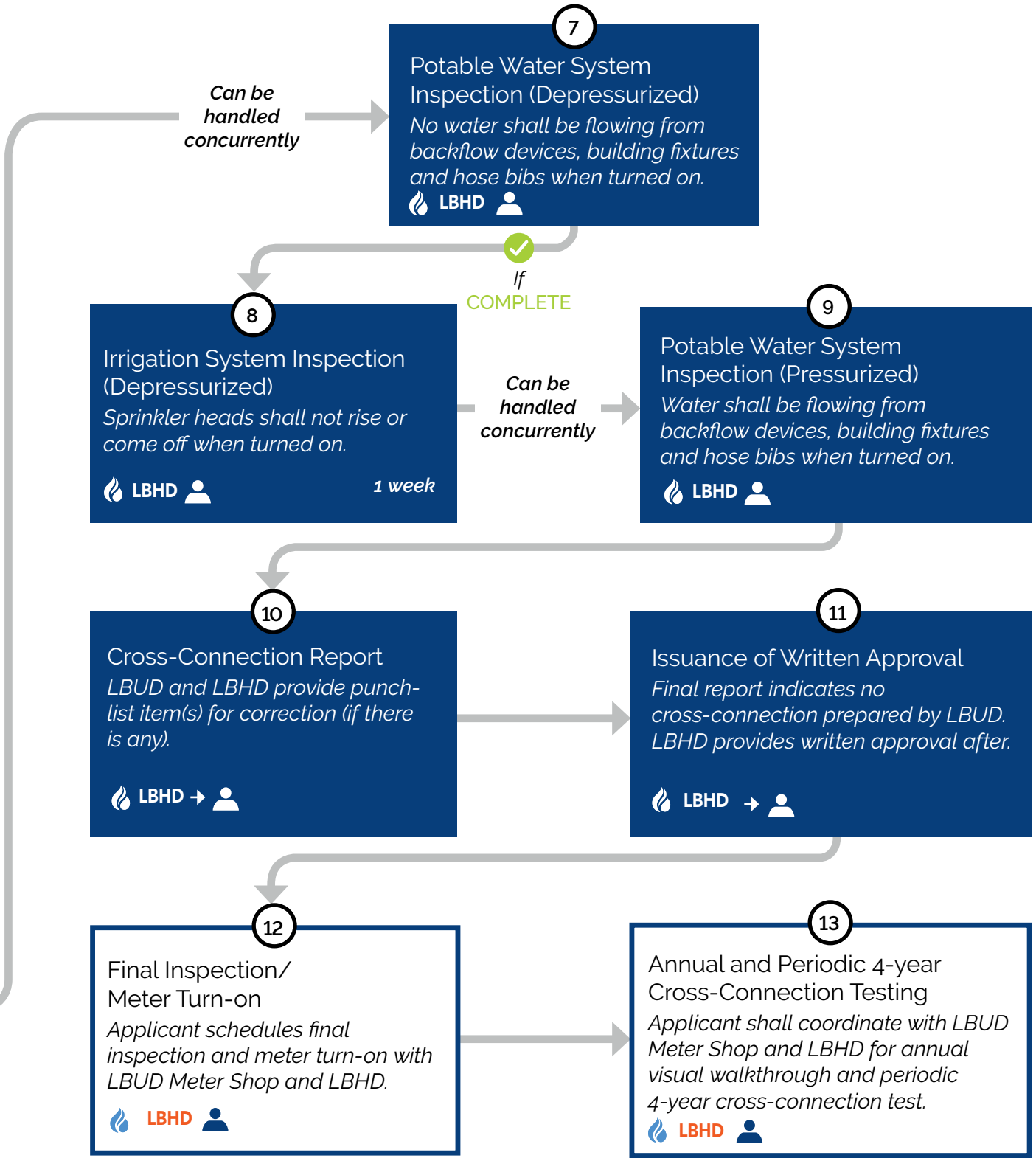




NOTE: For payment information see section 5.2

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iv. Site Supervisor Training

LACSD (mandatory requirement) requires site supervisor(s) at any site(s) that is using recycled water to receive appropriate training on all applicable requirements for reuse sites including proper operation of recycled water facilities, and worker protection. For more information on the requirements, please visit LACSD’s website at bit.ly/LACSDSiteSupervisorTraining



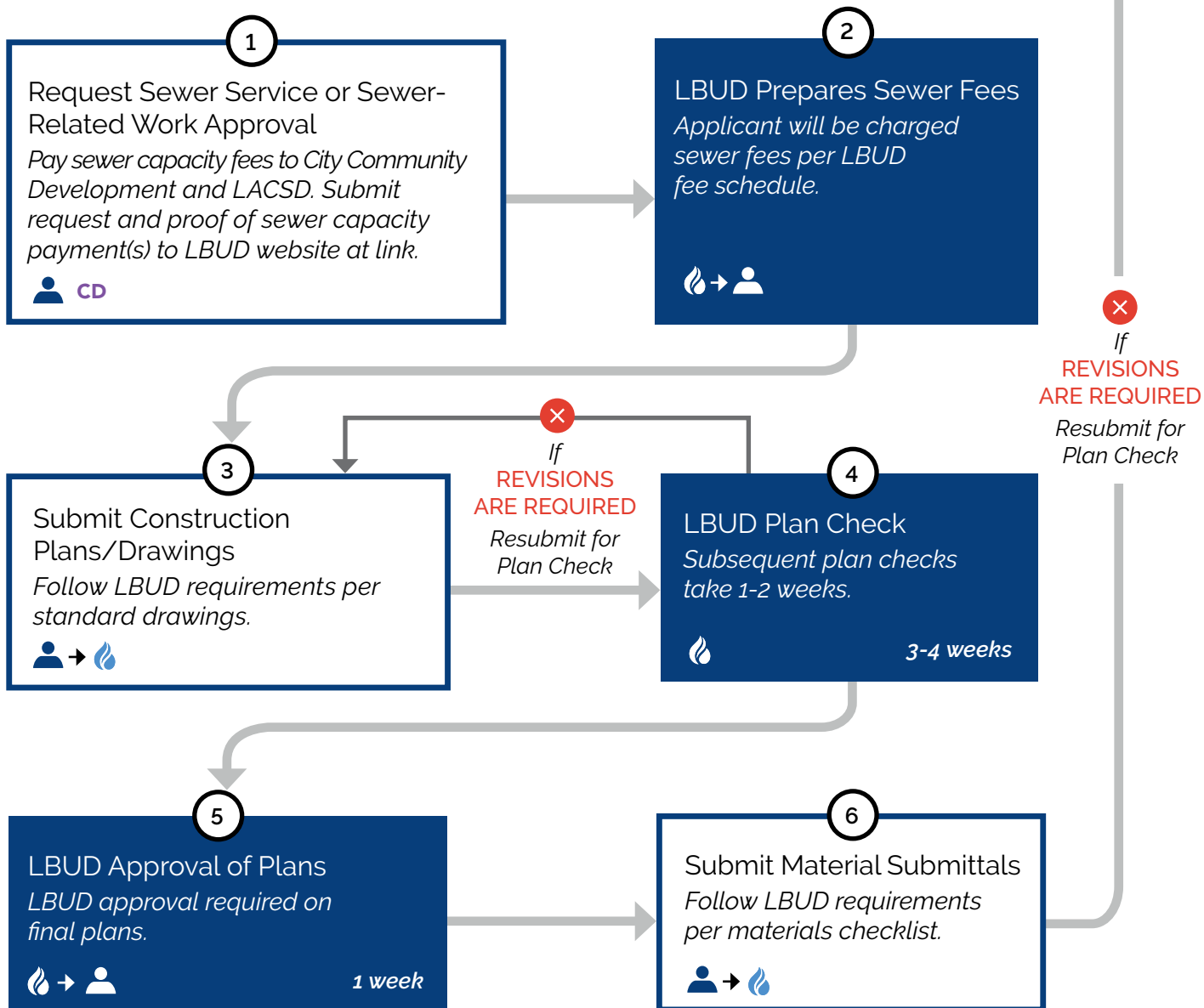
3.7 Sewer Service Connections

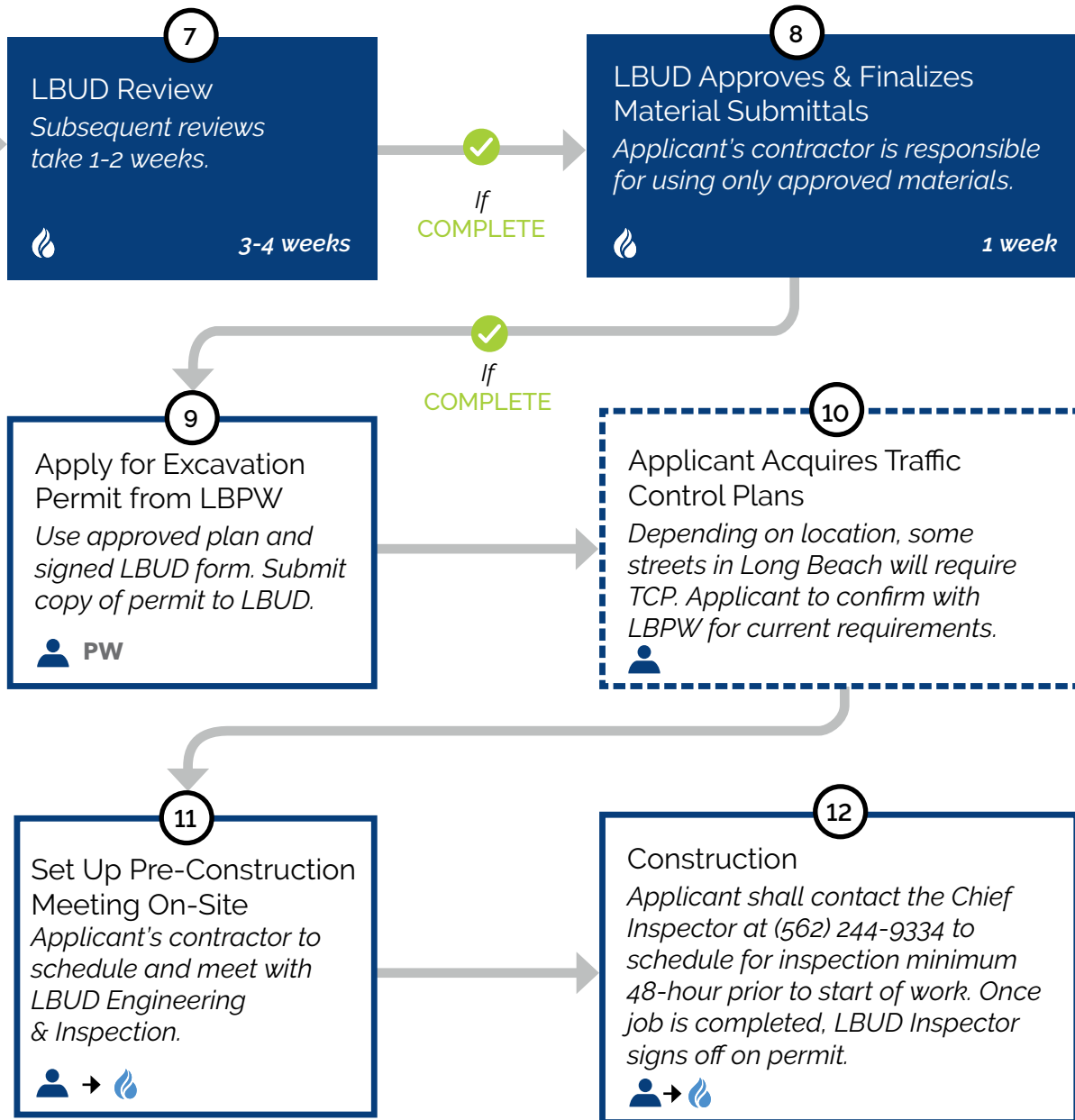
LBUD operates and maintains the underground pipeline system that transports sewage for the residents and businesses of Long Beach. To protect the integrity of the publicly owned sewer system, LBUD requires Applicants to submit plans for approval when they need the following:

i. Sewer Service Connection

The Applicant’s private contractor installs sewer service connections.

Visit the LBUD website for sewer service installation: LBUtilities.org/SewerServiceConnection





- APPLICANT RESPONSIBLE
- APPLICANT RESPONSIBLE, IF APPLICABLE
- LBUD RESPONSIBLE
- APPLICANT

- LONG BEACH COMMUNITY DEVELOPMENT
- LONG BEACH PUBLIC WORKS
- LONG BEACH UTILITIES DEPARTMENT
- ACCEPTED
- REJECTED

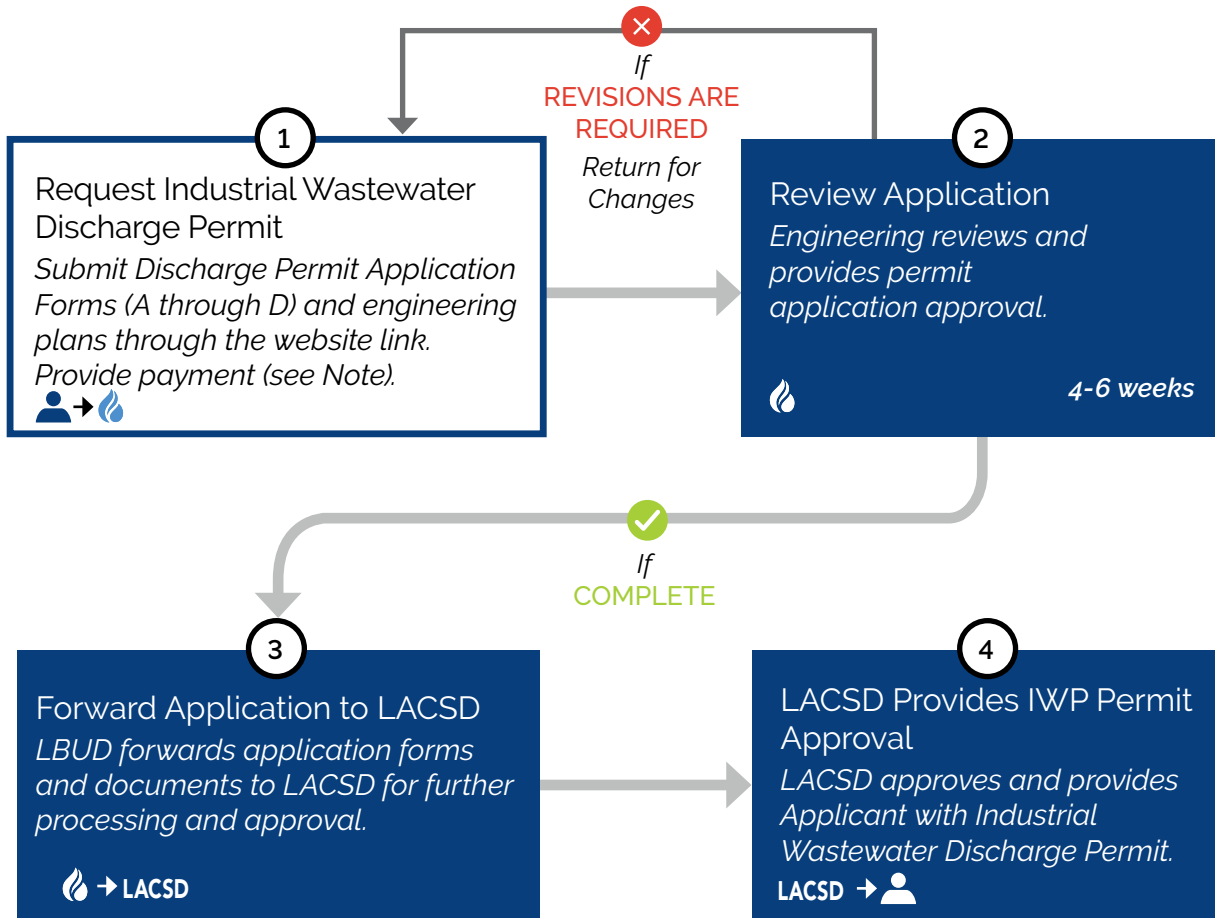
NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.



ii. Industrial Wastewater Discharge Permit

An Industrial Wastewater Discharge Permit is required for any proposed discharge of industrial wastewater into the public sewer. Visit LBUD website for Industrial Wastewater Discharge Permit process: LBUtilities.org/WastewaterPermit



APPLICANT RESPONSIBLE
 LBUD RESPONSIBLE

APPLICANT
 LOS ANGELES COUNTY SANITATION DISTRICT
 LONG BEACH UTILITIES DEPARTMENT

NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.





4

Construction and Inspection

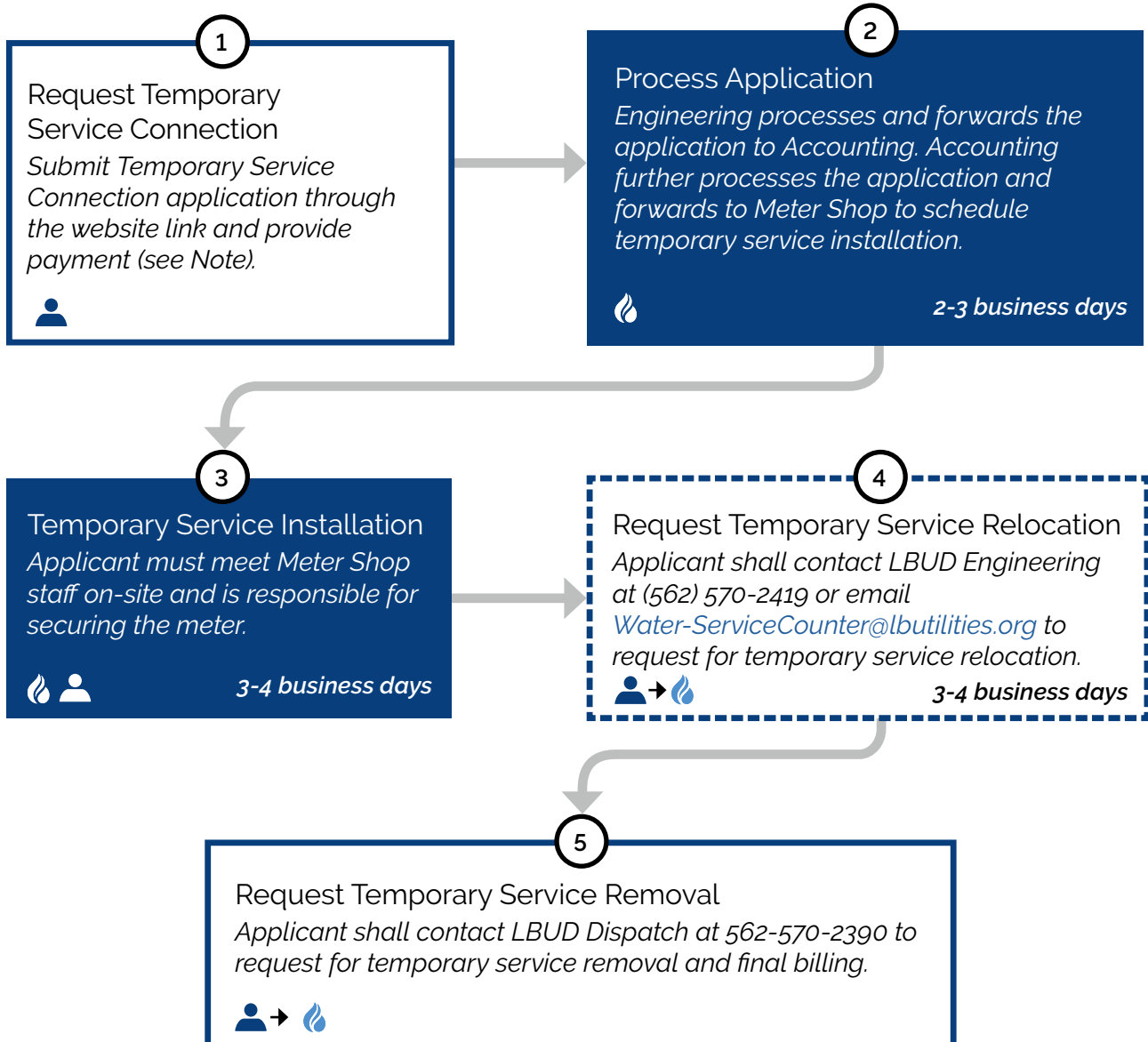


4.1

Temporary Service (Construction Water Meter)

Construction water meters are requested by contractors and used during construction where permanent water service is unavailable. A typical point of connection for a potable water construction meter is through a public fire hydrant closest to the project site. Visit LBUD website for Construction Water Meter Request:

LBUtilities.org/ConstructionWaterMeter



APPLICANT RESPONSIBLE

LBUD RESPONSIBLE

LONG BEACH UTILITIES DEPARTMENT

APPLICANT RESPONSIBLE, IF APPLICABLE

APPLICANT

NOTE: For payment information see section 5.2

Disclaimer: Lead times provided are approximate and subject to changes based on availability of resources, workload, project complexity, and coordination. Timelines are subject to change without notice.



4.2

Pre-Construction Meeting

For any water and sewer-related projects to be constructed by a private contractor, a mandatory Pre-Construction Meeting is conducted prior to the start of construction. The meeting is set up once the contractor has obtained the required approvals from LBUD, LBFD and Long Beach Public Works (LBPW). During the Pre-Construction Meeting, expectations will be reviewed with owner's contractor, LBUD Engineering and Inspection.

4.3

Construction & Inspection Timeline

The construction & Inspection timeline varies depending on the type of service being performed. Inspection by LBUD will be performed throughout the construction process. Please view the provided flowcharts found in this handbook that pertain to your project's needs for more information.





5

Fees and Information



5.1 Fees

Fees are based on Appendix A & B from Rules & Regulations of the Long Beach Utilities Department: LBUtilities.org/Rules-Regulations

5.2 Payments

Check is the only form of payment accepted by LBUD. Checks made payable to “Long Beach Utilities Department” may be mailed to:

Long Beach Utilities Department
ATTN: Development Services - Water/Sewer
1800 E. Wardlow Road
Long Beach, CA 90807

NOTE: Please write the project address along with the type of service on the memo line. FedEx/UPS deliveries must be sent to 1841 E. 33rd Street, Long Beach, CA 90807.

Payment may also be made in person at the public service counter at:

Long Beach Utilities Department Administration Building
1800 E. Wardlow Road
Long Beach, CA 90807

LBUD Water/Sewer Development Services Office Hours:
 Monday through Friday - 8:00 am to 12:00 pm and 1:00 pm to 4:30 pm.

5.3 Contacts

Contact	Email	Phone
Engineering Development Services Water/Sewer	Water-ServiceCounter@lbutilities.org	(562) 570-2419
Meter Shop	Backflow.metershop@lbutilities.org	(562) 570-2415
Operation Service Center for Water and Sewer (Dispatch)	UT-Dispatch@lbutilities.org	(562) 570-2390
Sewer Service	SewerService@lbutilities.org	(562) 570-2390
Utility Service: New Service / Meter Management	UT-MeterRequest@lbutilities.org	(562) 570-5991
Utility Billing and High-Water Bill: Customer Service	FM.UtilityBilling@longbeach.gov	(562) 570-5700





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